

helloworld  
TRAVEL  
HOSTED JOURNEYS

# BAROSSA TO THE MURRAY

## SOUTH AUSTRALIA INDULGENCE

11 DAYS | DEPARTING 10 MARCH 2027



SMALL GROUP HOSTED JOURNEYS





## HOSTED JOURNEYS

# Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

*Annabel Dolphin*

Annabel Dolphin  
General Manager



King Penguins, South Georgia



Arches National Park, Utah



Parc Güell, Barcelona





Arashiyama Bamboo Forest, Kyoto



## HOSTED JOURNEYS

# What sets us apart

### EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

### PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allows us to keep our finger on the pulse of local dynamics and to manage your safety and security.

### SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

### CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

### UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

### TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

### INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

### DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.











Murray River





Barossa Valley Vineyards

## RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.



IT'S ALL ABOUT THE EXPERIENCE

# Upper Murraylands at a glance

The Murray River, Australia's longest waterway, winds through diverse landscapes, from lush wetlands to dramatic limestone cliffs. It nurtures rich ecosystems, supports historic river towns, and offers tranquil beauty. A lifeline for agriculture and wildlife, the Murray is both a natural wonder and a cultural treasure of South Australia.

Step aboard the Murray Princess and embark on a 7-night Upper Murraylands Cruise from Mannum to Morgan. This unforgettable journey showcases the best of South Australia's Riverland region – from breathtaking natural landscapes to rich cultural heritage and local flavours.

We will cruise through Lock #1 at Blanchetown and marvel at the dramatic sandstone cliffs of Big Bend. Discover the serene beauty of the wetlands with a visit to the Banrock Station Wine & Wetland Centre, and enjoy intimate wildlife encounters, including a visit to a native animal shelter and a sheep shearing demonstration at Sunnydale. This cruise offers a unique blend of relaxation, exploration, and authentic Australian experiences.

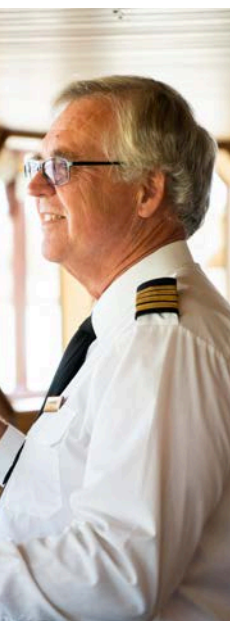
Savour regional wines and local produce during a Riverland tasting experience, explore the charming townships of Renmark, Swan Reach, and Morgan on guided walking tours, and enjoy a delicious lunch and winery visit along the way. Relax on scenic tender boat rides, get close to birdlife aboard the 'Dragon-Fly', and soak in the ever-changing river views.

Cruise highlights include tastings at Burk Salter Boutique Winery, a scenic lunch stop in Renmark and exploring the historic towns of Swan Reach and Morgan, with stops at local museums and cellar doors.

Throughout this immersive tour, enjoy the scenes of being onboard the MS Murray Princess, stunning accommodation in the Barossa Valley and Adelaide, wildlife encounters, expert commentary, and historic insight. With a professional Tour Host accompanying you every step of the way, this is the perfect way to experience the beauty, nature, and wildlife of the Murray River and Barossa Valley.





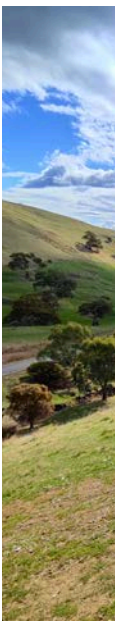


Murray River Banks





Evening Wines





# Indulgence in the Barossa

Nestled just an hour's drive from Adelaide, the Barossa Valley is one of Australia's most celebrated food and wine regions, where rolling vineyards, charming villages, and artisanal producers create a feast for all the senses. This world-renowned destination invites you to slow down, savour the flavours, and immerse yourself in the rich culture of South Australia's gourmet heartland.

The Barossa is home to more than 150 wineries and 80 cellar doors, many of which are family-owned and steeped in generations of winemaking tradition. Here, you can taste bold Shiraz, elegant Riesling, and unique varietals that showcase the valley's diverse terroir. Whether you prefer an intimate boutique tasting, the grandeur of a heritage estate, or the innovation of new-wave winemakers, each cellar door promises an unforgettable experience.

Wine is only part of the story. The Barossa is equally famous for its fresh, seasonal produce and culinary creativity. Explore farm gates, providores, and gourmet stores overflowing with artisan cheeses, handmade chocolates, smallgoods, and preserves.

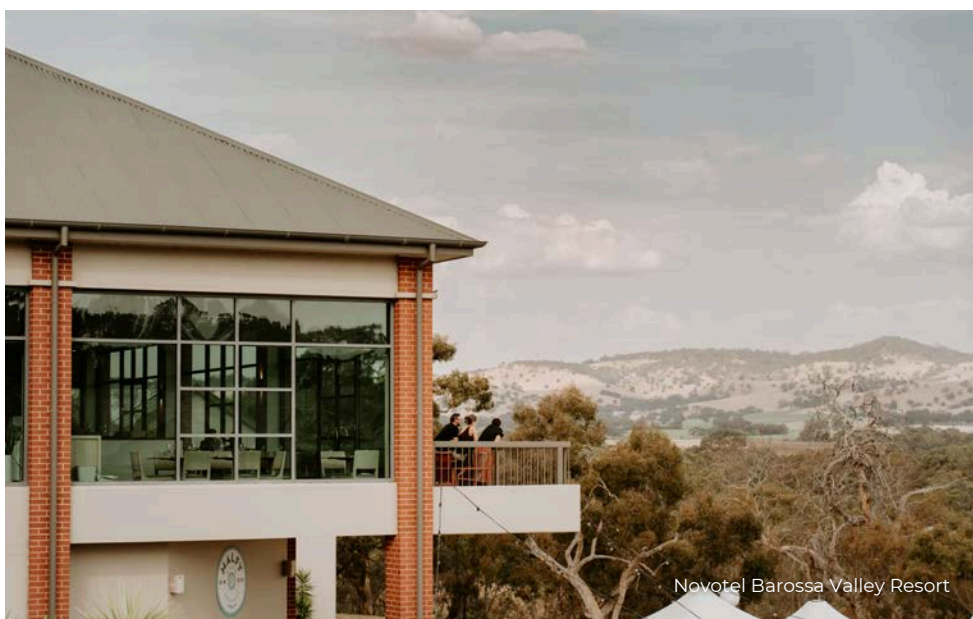
A highlight is the Barossa Farmers Market, where you can meet the makers and sample everything from freshly baked breads to locally grown fruit and vegetables. Many restaurants and cellar doors champion the "paddock to plate" philosophy, crafting menus that perfectly match regional wines with local ingredients, ensuring every meal tells its own delicious story.

Beyond food and wine, the Barossa offers a warm welcome and a chance to connect with its heritage. Stroll through historic towns like Tanunda, Angaston, and Nuriootpa, where stone cottages, boutique shops, and galleries reveal the valley's European influences. Relax with a scenic drive through vineyard-dotted hills, or join a cycling trail that meanders past cellar doors and charming hamlets.

Travelling to the Barossa Valley is more than a getaway, it's a journey into a world of indulgence, where every glass and every bite reflects passion, tradition, and community spirit.



Rolling Hills



Novotel Barossa Valley Resort





Barossa Valley Vineyards





# Hosted Journey

## SOUTH AUSTRALIA INDULGENCE

We start our journey with a visit to the stunning Barossa Valley—Australia’s premier wine region—famous for its world-class wines, gourmet produce, and picturesque vineyards, sampling here is a must! Next, we will cruise the majestic Murray River aboard the Murray Princess, an authentic paddle-wheeler offering comfort, charm, and unforgettable scenery. Explore historic river towns, towering sandstone cliffs, wildlife, and rich Aboriginal culture on this iconic journey through South Australia’s heartland. The perfect blend of river adventure and indulgent wine country escape.

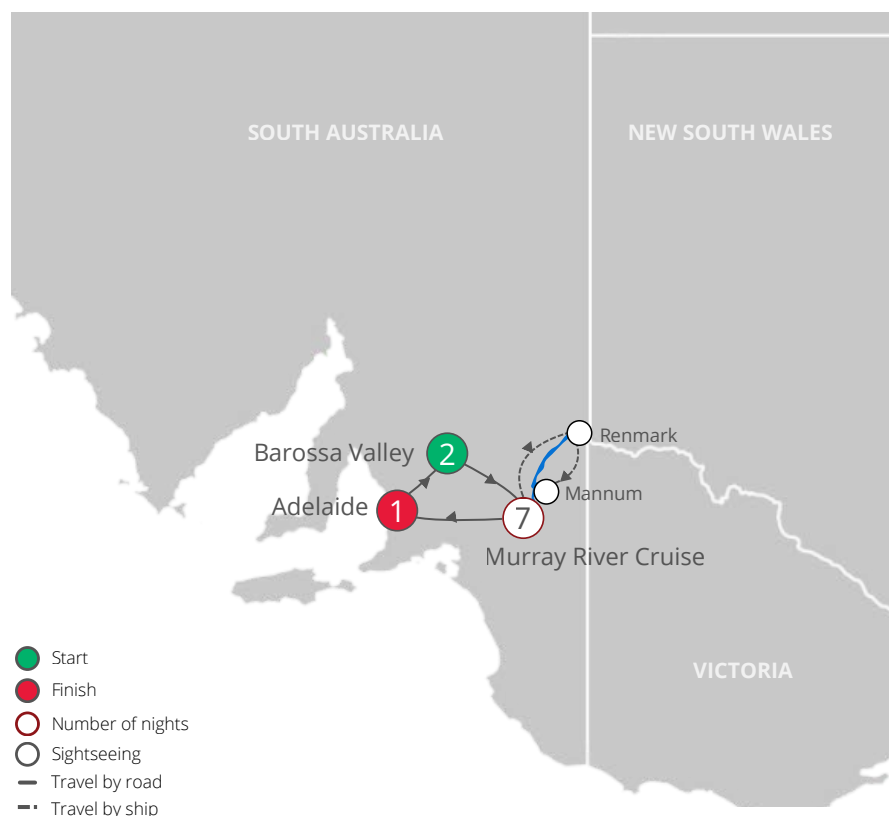
TRIP SCALE    Leisurely ☐ ☒ ☐ ☐ ☐ On the Go

## TOUR HIGHLIGHTS

- Enjoy a welcome dinner at one of Barossa Valley’s restaurants
- Experience the best of what the Barossa Valley has to offer including a tour and tasting at the historic Chateau Tanunda, visit Maggie Beer’s Farm Shop, photo opportunity at Mengler Hill Lookout, plus much more
- Get up close to the river birdlife on board the ‘Dragon-Fly’ flat-bottomed boat
- Cruise through Lock #1 at Blanchetown, one of thirteen locks along the Murray River
- Delight in a scenic tender boat ride near Younghusband
- Riverland food & wine tasting (A tasting of 2 Reds & 2 White wines & local produce)
- Explore the picturesque town of Renmark and enjoy a delicious lunch
- Guided walk of the Morgan township and the Morgan Living History Museum
- Travel to Burk Salter Boutique Winery and enjoy wine tasting at the cellar door
- Take a walking tour of the Swan Reach township and visit the Swan Reach Museum
- Marvel at the Big Bend towering sandstone cliffs
- Recreate Aussie woolshed history during the Woolshed Show
- Visit the Native Wildlife Shelter where some of South Australia’s most interesting native animals are cared for
- Delight in a riverside Aussie barbecue
- Step back in time on a guided tour at Ngaut Ngaut Aboriginal Reserve with an expert local guide
- Take in the atmosphere of Adelaide with some free time to explore
- Reminisce about your stunning Barossa Valley & Murray River experience during a farewell dinner in Adelaide



Tender Boat







Murray Princess Lounge



Wine Tasting & Lunch

### Day 1. Wednesday 10 March 2027 HOME PORT – BAROSSA VALLEY | D

Let's begin our journey as we depart our home port and board our flight to Adelaide. Our Tour Host will travel from Mackay and meet us either at Mackay Airport, in transit at Brisbane Airport or upon arrival in Adelaide.

Upon arrival in Adelaide, we will be transferred by coach to our accommodation in the stunning, Barossa Valley and enjoy an afternoon at leisure.

This evening, we will enjoy a welcome dinner at our hotel in the Barossa Valley.

### Day 2. Thursday 11 March 2027 BAROSSA VALLEY | B L

After breakfast, we'll embark on a full-day tour exploring the many delights of the Barossa Valley, one of Australia's most celebrated wine regions.

Today promises a feast for the senses as we sample some of the finest local wines, meet passionate winemakers, and enjoy a leisurely two-course lunch at a picturesque winery. Highlights include a guided tour and tasting at the historic Chateau Tanunda, rich in heritage and charm, followed by a visit to Maggie Beer's Farm Shop to browse and buy gourmet local treats.

This evening is yours to relax or further explore the beauty and flavours of the Barossa at your own pace.

### Day 3. Friday 12 March 2027 BAROSSA VALLEY - MANNUM, EMBARK CRUISE | B D

Today, we will begin with a relaxed breakfast and enjoy a leisurely morning before departing for the charming riverside town of Mannum to embark on our next venture.

Along the way, we'll stop for lunch at a local eatery (at your own expense), offering a chance to stretch your legs and take in the scenery.

Upon arrival in Mannum we will board the Murray Princess as we begin our 7 night Upper Murraylands Cruise along the mighty Murray River. Our cruise departs historic Mannum, the birthplace of the Murray River trade and communication. We will travel upriver while we enjoy a welcome dinner with our group plus other fellow Murray Princess guests.

As we begin our cruise along its tranquil waters, we will be surrounded by towering sandstone cliffs, lush riverbanks, and abundant birdlife. The journey takes us deep into the heart of the outback, with opportunities to explore historic riverside towns and learn about the river's fascinating heritage. Onboard, enjoy warm hospitality, comfortable accommodation, and hearty cuisine inspired by local flavours. A Murray River cruise aboard the Murray Princess is a relaxing and unique way to experience one of Australia's greatest waterways.

As we cruise under floodlight to our overnight mooring at Curnamont, we may see nocturnal wildlife on the riverbank. Watch for kangaroos, hairy-nosed wombats, tortoises, egrets and many other species. Our on-board entertainer provides music for the night owls.

### Day 4. Saturday 13 March 2027 MURRAY RIVER CRUISE | B L D

Daybreak and it's time for the keen photographers to be out to capture the special light and the morning movement of wildlife. This morning, your discovery vessel awaits for a wildlife tour. Travelling in small, personalised groups, we explore the maze of the river and the birdlife is amazing. Watch for darters, herons and egrets feeding along the river's muddy edges.

For those who choose to stay on-board, you may wish to partake in a game of bocce or compete in the fishing challenge before we cruise upriver past Walker Flat and Sugar Shack Conservation Park.





Dining on board

In the afternoon, we can meet in the Sturt Dining Room for a special presentation on the bounty of food and wine produced in the Riverland. After dinner, enjoy being entertained by our on-board musician.

**Day 5. Sunday 14 March 2027**  
**MURRAY RIVER CRUISE | B L D**

Continue cruising upriver this morning as we enjoy breakfast and pass through one of 13 locks which maintain the flow and levels of the river's water. This morning, enjoy some free time and in the afternoon join in the fun playing a few games of bingo.

Late afternoon we will secure the vessel at Morgan and after dinner join the 'Morgan by Night' historic walk of the town.

**Day 6. Monday 15 March 2027**  
**MURRAY RIVER CRUISE | B L D**

Today we are transferred by coach to the Riverland town of Renmark. Visit the Renmark Paringa Community Museum and experience the bygone time, with interactive displays that are always evolving.

Enjoy a casual riverside lunch at the heritage-listed Hotel Renmark, the first community-owned hotel in the British Empire. After lunch you can wander through the Hotel Museum and discover the many fascinating moments from its storied past.

Finish the afternoon with a behind-the-scenes tour at 23rd Street Distillery, with free time to enjoy one of their signature cocktails (own expense).

Return by coach to Morgan where we will re-board the Murray Princess and continue our journey upriver, securing for the night at the 326km mark of the Murray River.

**Day 7. Tuesday 16 March 2027**  
**MURRAY RIVER CRUISE | B L D**

After breakfast, we continue upriver to our turnaround point, picturesque Hogwash Bend.

Enjoy a leisurely lunch as we cruise downriver towards Morgan. Join a guided walk of the township and the Morgan Living History Museum, before continuing to our mooring at Blanchetown.

Visit Burk Salter Boutique Winery and enjoy wine tasting at the cellar door, which is fitted out with beautiful red gum bars.

After dinner, join us for all the fun and excitement, and participate in our "Murray River Cup".

**Day 8. Wednesday 17 March 2027**  
**MURRAY RIVER CRUISE | B L D**

After breakfast cruise to picturesque Swan Reach. The town was first settled in the 1850s and was originally the largest of five sheep and cattle stations in the area and is now home to native flower and fruit growers. The original Swan Reach homestead is now the Swan Reach Hotel where you can enjoy an ale or cappuccino overlooking the Murray River (additional cost). Join a walking tour and visit the Swan Reach Museum (gold coin donation at entry), where local stories and artefacts bring the river's pioneering past to life.

Cruise downriver after lunch and take in the tranquillity as the landscape slides by. The ever-changing vistas of ochre cliffs, red gums, and reflections on the water make this one of the most relaxing parts of the journey.

When we arrive at Sunnysdale, it's all ashore for the Woolshed Show as we recreate typical Australian woolshed history. Later we visit the Native Wildlife Shelter where some of South Australia's most interesting native animals are cared for. And then of course, there is the great Aussie Barbecue – cooked and served in a bush setting on the banks of the mighty Murray River. Share stories with fellow travellers under a canopy of stars, accompanied by the sounds of the bush.





Murray Princess Dining



InterContinental Adelaide

This evening, we have the option to book an optional Sunnydale Nocturnal Tour. Optional tours are an additional cost and can only be prebooked once onboard the ship. For those who join, it's a chance to experience the Murray under moonlight, spotting nocturnal wildlife and discovering a whole new side of the river environment.

#### Day 9. Thursday 18 March 2027 MURRAY RIVER CRUISE | B L D

This morning enjoy a special Sunnydale Bush Tucker Breakfast. Alternatively you could choose to do a bush walk with the Captain. Afterwards we slowly cruise downriver past magnificent cliffs scoured by the river over millions of years. Watch as the colours of the sandstone shift with the light, creating a breathtaking backdrop for your morning on the water.

We reach Ngaut Ngaut Conservation Park, one of Australia's most significant archaeological sites, for a step back in time – tens of thousands of years – for a guided boardwalk tour to view ancient rock carvings and to learn about Aboriginal history in the area. This cultural experience offers a rare opportunity to connect with the stories, traditions, and deep spiritual significance of the river to the Nganguraku people. We return to the vessel to cruise downriver to Younghusband. Along the way, adventure seekers can also take a scenic tender boat ride to take in the views from a different perspective. As the afternoon unfolds, enjoy the peaceful atmosphere from the sun deck, camera in hand, capturing the wildlife and landscapes that make the Murray so unique.

Tonight, join your fellow passengers for a delicious final night dinner and enjoy the evening entertainment. Celebrate new friendships, share highlights of your journey, and toast to an unforgettable experience on the mighty Murray River.

#### Day 10. Friday 19 March 2027 MANNUM - ADELAIDE | DISEMBARK CRUISE | B D

We leave Younghusband and head back to Mannum. After breakfast we reluctantly say farewell as we arrive at the

Mannum Wharf and disembark the Murray Princess. We will then make our way via coach to the heart of Adelaide and check in for our final night of the Hosted Journey.

This afternoon, enjoy some well-deserved free time to explore the vibrant city of Adelaide. You might choose to take a leisurely stroll through the lush Adelaide Botanic Gardens, head down to the scenic seaside town of Glenelg by tram or take in a spot of shopping in Rundle Mall.

This evening, we will come together one last time to enjoy a special farewell dinner at one of Adelaide's popular restaurants. As we share a final meal, we'll reflect on the unforgettable experiences, friendships, and memories made throughout our journey across the South Australian Riverland and wine regions.

#### Day 11. Saturday 20 March 2027 ADELAIDE - HOMEPORT | B

After breakfast we will be transferred to the Adelaide Airport for our flight home. Our tour host will travel to Mackay and will bid us farewell in Adelaide, Brisbane or on arrival in Mackay.

#### INCLUDED SERVICES

- Economy flights from your Home Port to Adelaide
- Private transfers throughout the itinerary
- 2 nights accommodation Barossa Valley
- 7 nights onboard Murray Princess
- 1 night accommodation Adelaide
- Entry fees for all included sightseeing throughout the itinerary (unless otherwise stated)
- Services of an experienced Hosted Journeys Tour Host
- 10 x Breakfasts (B), 7x Lunches (L), 9 x Dinners (D)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Twin Share	\$7,695	\$7,895	\$7,495
Solo Traveller	\$11,695	\$11,895	\$11,495

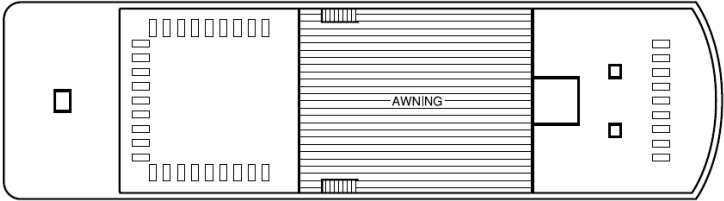
\*Prices are per person



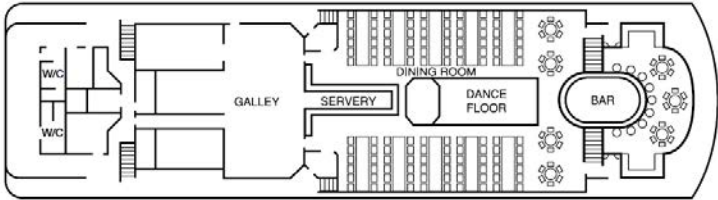
# INTRODUCING *Murray Princess*

The Murray Princess is a true inland paddle wheeler built for the Murray River, with the character and charm of yesteryear. It is the largest inland paddle wheeler in the southern hemisphere. Don't be fooled by most modern-day imitation paddle wheelers where the paddle is often on the side and just for show. The Murray Princess is an authentic paddle wheeler which is propelled by its massive stern wheel. The onboard atmosphere is relaxed and informal by style. The lounge features a majestic view of the paddlewheel in action through the two storey viewing window. The Murray Princess cruises between Mannum, Murray Bridge and Salter's Station along the Murray River.

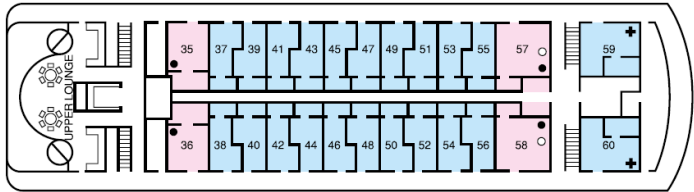
## SUN DECK



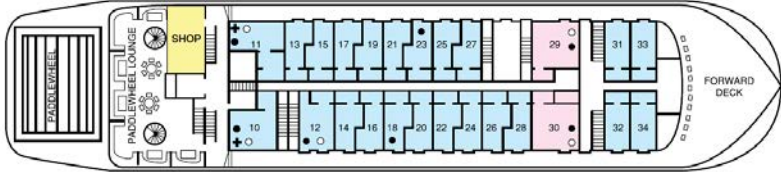
## STURT DECK



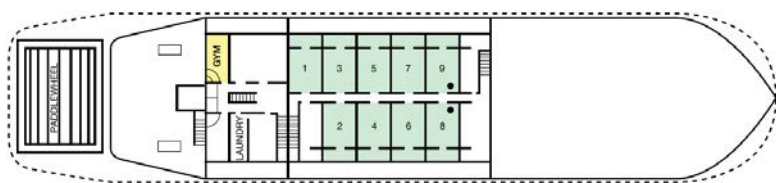
## CADELL DECK



## RANDELL DECK



## CHAFFEY DECK



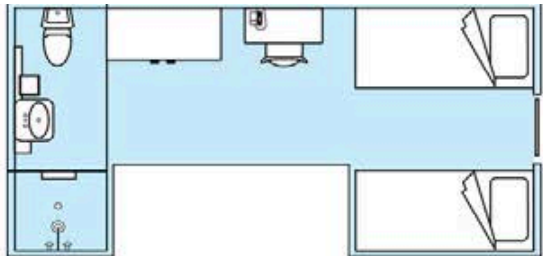
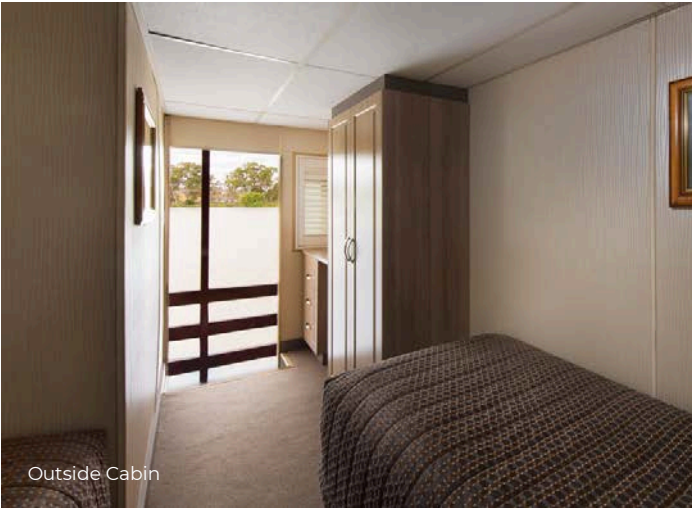
Outside Cabin

## Your Onboard Experience

- Sun deck
- Bar and two lounges
- Single-sitting Dining Room
- Free Wi-Fi
- Gift shop
- Library, video and DVD
- Lift (Randell, Cadell & Sturt Decks only)
- Guest laundry
- Mini Gym
- Tender boat

## Outside Cabin

Located on Cadell and Randell Decks, the majority of these cabins have twin bedding with limited double bedded cabins available (on request and can not be guaranteed). Each outside cabin opens onto the outside deck walkway with picture windows to view the passing scenery. Each cabin has private bathroom facilities.





# Our Accommodation

A PLACE TO REST YOUR HEAD

## NOVOTEL BAROSSA VALLEY RESORT

### Barossa Valley

The Novotel Barossa Valley Resort is centrally located overlooking the vines of Jacob's Creek and the Barossa Valley Ranges. With 140 accommodations rooms all featuring balconies you will be immersed in our beautiful regional setting. Adjacent to the Tanunda Pines Golf Course and near the Barossa Cycling Trail, there is plenty of outdoor activity to enjoy while in the Barossa Valley.

Each room features a private balcony with panoramic views over the Jacob's Creek Vineyards and the Barossa Ranges. Sleeping up to 2 people, the rooms feature either a king size bed or 2 single beds. Each room features a small kitchenette with microwave and tea/coffee making facilities, 32" LCD TV plus on-demand movies and cable TV, executive work desk, wireless Internet, a large chaise lounge and individually controlled air-conditioning.

Some features of the resort include:

- The Cellar Kitchen Restaurant
- endota spa
- Tasting Room regional food larder
- 18-hole Tanunda Pines Golf Course
- Outdoor swimming pool
- Basketball, volleyball and tennis courts
- Gymnasium
- Giant chessboard
- Walking and jogging track

## INTERCONTINENTAL ADELAIDE

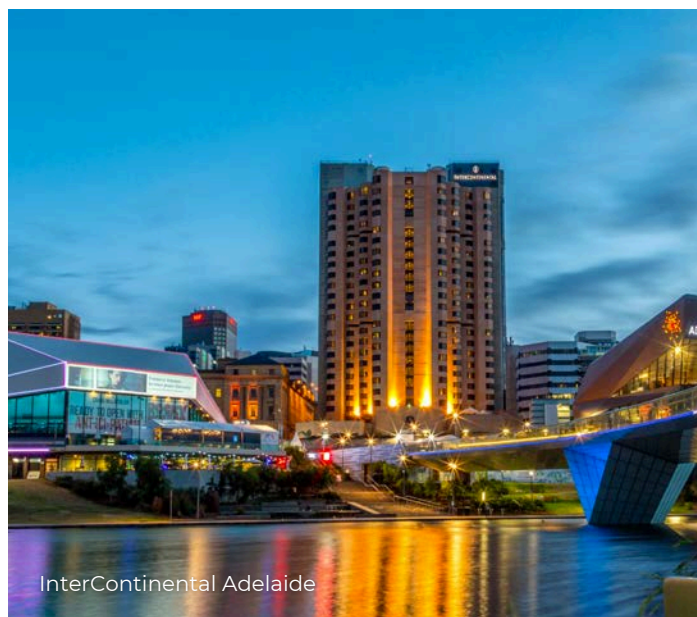
### Adelaide

Experience the height of luxury, comfort, and elegance at InterContinental® Adelaide. Perfectly positioned in the heart of the city on the banks of the River Torrens, the hotel offers breathtaking views and unrivalled access to Adelaide's premier attractions, including the Festival Centre, Convention Centre, and Casino.

Each beautifully appointed room combines timeless style with modern comfort, featuring marble bathrooms with separate bath and walk-in shower, luxurious bedding, and cutting-edge amenities. Chromecast streaming, and complimentary high-speed internet. Guests can indulge in 24-hour in-room dining or savour world-class cuisine at the hotel's restaurants and bars. InterContinental Adelaide is the perfect destination for discerning travellers seeking a truly refined city experience.

Some features of the hotel include:

- Riverside Restaurant
- The Atrium Lounge
- Outdoor swimming pool
- Gymnasium





# TERMS & CONDITIONS

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, [www.hostedjourneys.com.au](http://www.hostedjourneys.com.au)

## Payment Schedule, Booking & Medical Form

- **NON-REUNDABLE DEPOSIT:** \$1,500 per person are due within 7 days of booking.
- **FINAL PAYMENT** is due by 04DEC26

Failure to make payments as per the schedule may result in your booking being cancelled and your deposit forfeited. If your reservation is made after these dates, full payment of any funds already due is required at time of booking.

You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

## Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met.

Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

## Currency Adjustment

Deposits secure your reservation but do not guarantee the final price. Due to ongoing currency fluctuations, all prices remain subject to change until final payment is received. Significant movements in the value of the Australian dollar may result in a repricing of your holiday.

## Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

## Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

## Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

## Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

## What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

## Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply. For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

## Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

## Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

## Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

## Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

## Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

## Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

## Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

## Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

## COVID19

For up to date information regarding our COVID safe program, please visit our website - [www.hostedjourneys.com.au/termsandconditions](http://www.hostedjourneys.com.au/termsandconditions)





Contact your local Travel Professional  
13 14 15



[www.hostedjourneys.com.au](http://www.hostedjourneys.com.au)





Contact your local Travel Professional

New Farm Travel & Cruise

07 3358 6588



[www.newfarmtravel.com.au](http://www.newfarmtravel.com.au)

helloworld  
TRAVEL  
HOSTED JOURNEYS