

# DISCOVER THE RED CENTRE + THE GHAN RAIL EXPERIENCE 17 DAYS | DEPARTING 26 MAY 2025

SMALL GROUP HOSTED JOURNEYS



# HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin General Manager





# HOSTED JOURNEYS

What sets us apart

## EXCLUSIVE भू ITINERARIES 🕅

On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot. exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.



Your well-being and safety is always our first priority. Working with expert operators with longestablished relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

# CULTURAL EXPERIENCES

Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

# TOUR A HOST

A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

## DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.







Kata Tjuta National Park



# RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Georgia loves working in the travel industry as she loves being able to bring people the same sense of excitement and wonder that she feels when travelling. Being able to be a part of people's memories is one of Georgia's favourite parts of her role as a travel advisor. Georgia's favourite destination is Italy. She loves the history and the culture. The people are so accommodating, and she can't get enough of the food!

"I invite you to join me on this incredible holiday including one of Australia's most iconic rail journeys on board the Ghan. No trip through the centre of Australia is complete without a visit to the Red Centre. I am excited to visit Uluru and Kata Tjuta Natinonal Park and also spend some time in the north around Kakadu & Katherine. This amazing adventure really covers it all."



Georgia Walk

Georgia Walk, Travel Advisor Helloworld Travel Mt Pleasant



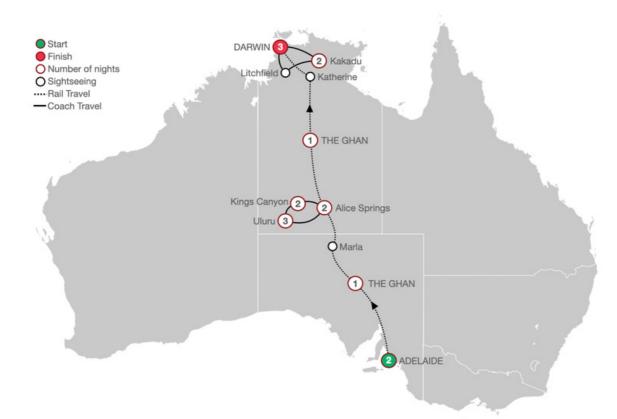
Discover the Red Centre + THE GHAN RAIL EXPERIENCE

See the best of the Australian outback and immerse yourself in the heart of it with hands-on experiences, this is the ultimate escape. It doesn't come any better than travelling on The Ghan, exploring Uluru and Kata Tjuta, cruising Nitmiluk Gorge in Katherine and exploring Kakadu and Litchfield National Parks, all in one sensational journey through the nation's heartland.

TRIP SCALE Leisurely

# TOUR HIGHLIGHTS

- Enjoy a welcome dinner at one of Adelaide's top restaurants
- Take a tour of Adelaide & surrounds including Hahndorf, North Adelaide & McLaren Vale Wine Region
- Travel on board the legendary Ghan and enjoy off train experiences in Marla & Katherine
- Marvel at the scenery of outback South Australia & the Flinders Ranges
- Explore Alice Springs and it's surrounds including the West MacDonnell Ranges, Simpsons Gap and Standley Chasm a cultural icon of central Australia
- Travel deep into the outback to explore Kings Canyon and its many spectacular gorges
- Learn all about aboriginal culture, bush tucker and bush medicines used for physical healing
- See two of Bruce Munro's amazing light installations Light-Towers Kings Canyon & The Field of Light Uluru
- Travel to Kata Tjuta National Park and see its most famous monolith, Uluru
- Admire Uluru on a guided tour around it's base and learn why it is such a sacred site
- Learn the traditional art of dot painting with the chance to take home your creation
- Enjoy the unique Sounds of Silence dining experience under the stars including a bush tucker inspired buffet
- In Katherine take your choice of a cruise along Nitmiluk Gorge, or take in the Katherine Outback experience and delve into the lives of those that call the outback home
- Travel into Kakadu National Park and search for local wildlife on a cruise along Mary River
- Take a 60 minute scenic flight over ancient escarpments and floodplains of Kakadu National Park
- Explore the national park on one of many short walks to see traditional rock paintings of these incredible indigenous sites
- See the lush monsoon forests, termite mounds and unusual rock formations in Litchfield National Park, including visits to Wangi Falls & Florence Falls
- Enjoy some free time in Darwin
- See why top end sunsets are so spectacular on a Darwin Harbour Sunset Cruise





#### Day 1. Mon 26 May 2025 HOME PORT - ADELAIDE

Let's begin our journey as we depart our home port and fly to Adelaide. Our Tour Host will travel from Mackay and meet us either at Mackay Airport, in transit at Brisbane Airport or on arrival in Adelaide. This evening we will enjoy a welcome dinner at one of Adelaide's top restaurants.

#### Day 2. Tue 27 May 2025 ADELAIDE

Today we will take a full-day tour featuring some of Adelaide's finest experiences. We will begin with a city highlights tour where we will learn about Adelaide's history and gain some insider secrets from our tour guide, traveling out of the city, our tour takes us through picturesque North Adelaide, scattered with stunning Federation architecture and lavish homes before making a stop at the beautiful look out of Mount Lofty. Upon arrival in Hahndorf we will enjoy some free time before making our way through the Adelaide Hills, enroute to the iconic wine tasting region of McLaren Vale. we will enjoy some free time before making our way through the Adelaide Hills, enroute to the iconic wine tasting region of McLaren Vale.

This afternoon we will enjoy some wine tasting at some of the best cellar doors McLaren Vale has to offer before we make our way back to the city for an evening at leisure.

#### Day 3. Wed 28 May 2025 BOARD THE GHAN

After breakfast we will make our way to the meeting point and check in for our exciting journey on board the Ghan. From Adelaide we will depart for the Flinders Ranges and beyond. The city streets will give way to rural South Australia before the impressive mountains of the Flinders Ranges come into view. We will be able to settle into our cabin accommodation as the view outside begins its smooth and spectacular transformation. Lunch in the Queen Adelaide Restaurant is bound to satisfy with culinary wonders prepared onboard by the talented chefs. As we sit back and enjoy the journey on this magnificent rail experience.

#### Day 4. Thu 29 May 2025 MARLA - ALICE SPRINGS

After an evening of enjoying the fine dining and relaxed comfort of this iconic train, we will wake to an unforgettable outback sunrise at Marla – a remote outpost 160 kilometres from the Northern Territory border that marks the start of the Oodnadatta Track. After breakfast in Marla, we will re-board The Ghan and travel onwards to Alice Springs.

Our arrival in Alice marks the start of a new adventure. We'll venture further into the heart of Australia on the eight-day Red Centre Explorer tour. We will be met by the passionate Outback Spirit crew, who will be guiding us as we take in all the Red Centre has to offer over the next eight days.

This evening we will enjoy dinner at our hotel as we prepare

#### Day 5. Fri 30 May 2025 ALICE SPRINGS

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Today, explore Alice Springs and its surrounds, taking in natural rock formations that are truly spectacular. After breakfast, venture to the West MacDonnell Ranges and enjoy a walk to Simpsons Gap. Known as 'Rungutjirpa' by the Arrernte people, Simpsons Gap is an important spiritual site and home to dozens of rare plants and a host of native wildlife. We'll then visit Standley Chasm – Angkerle Atwatye – a cultural icon of Central Australia, which is 100% owned and operated by the Arrernte community. We'll break for morning tea before departing the West MacDonnell Ranges to visit the Alice Springs Desert Park. Here, enjoy a guided tour that will challenge our perception of the desert, leaving us with an understanding that the desert is full of life.

This evening, enjoy a classic-style outdoor BBQ and show under the incredible night sky.

#### Day 6. Sat 31 May 2025 ALICE SPRINGS - KINGS CANYON

Today, we say goodbye to Alice Springs as we go deeper into the outback. First up is a visit to Ellery Creek for a short walk and morning tea, then we travel to Ormiston Gorge to see it's towering red cliffs. We'll stop for lunch at Glen Helen, a haven of outback hospitality, before journeying to the mighty Kings Canyon and Watarrka National Park. As we drive through the outback, we'll take the scenic Mereenie Loop 4WD track through the West MacDonnell Ranges and arrive at Kings Canyon Resort.

Tonight, dinner is at Carmichael's, a relaxed restaurant situated in Kings Canyon Resort, surrounded by native trees and bushlands.

#### Day 7. Sun 1 June 2025 KINGS CANYON - WATARRKA NATIONAL PARK

This morning, we depart early to experience the beauty of Kings Canyon. Two walks are available, including the spectacular 6km rim walk, which features breathtaking views of the Watarrka National Park before descending into the 'Garden of Eden'. For those who wish to save energy, a more relaxed 2.6km walk is available along the creek on the canyon floor.

The afternoon is spent learning about Aboriginal culture with Karrke Aboriginal Cultural Experience and Tours. In the Aranda language, Karrke is the name for the western Bowerbird, which is native to Central Australia. Our guide will teach us about bush tucker and bush medicines used for spiritual and physical healing.

As afternoon turns to evening, enjoy sunset drinks and canapes at Light-Towers, an immersive sound and light installation by acclaimed artist Bruce Munro, who also created the Field of Light. Tonight, we'll enjoy dinner at the newly renovated Kings Canyon Bar & Grill.

## Day 8. Mon 2 June 2025 ULURU-KATA TJUTA NATIONAL PARK

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We depart Kings Canyon for Uluru-Kata Tjuta National Park, passing through Kings Creek Station to enjoy an informative talk on paper-making and lunch at Curtin Springs, a millionacre cattle station.

In the early afternoon, we arrive at the award-winning Sails in the Desert Hotel, part of the Ayers Rock Resort. This evening, we attend the breathtaking Wintjiri Wiru Sunset Dinner.

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## Day 9. Tue 3 June 2025 B L D ULURU-KATA TJUTA NATIONAL PARK

After breakfast, we depart to discover Kata Tjuta and admire the stunning rock formations on a guided walk into Walpa Gorge. Take in the cultural centre and take a guided tour around the base of Uluru, which stands 348 metres above the desert plains. Learn about traditional Anangu culture and why Uluru, one of the largest monoliths in the world, is such a sacred site.

In the afternoon, we will let our creativity shine during a Maruku Arts dot painting workshop and learn about traditional art, symbols, tools, and more. This evening enjoy canapes and drinks as Bruce Munro's global phenomenon Field of Light gently illuminates before returning to the resort for a late dinner.

### Day 10. Wed 4 June 2025 B L D ULURU-KATA TJUTA NATIONAL PARK

Early risers can experience the sun rising over Uluru this morning before we depart for the Mala Walk. Admire the fine examples of rock art along this walk before arriving at Kantju Gorge, a place of profound peacefulness. This afternoon we can spend this time at leisure or participate in additional touring of the area, including a visit to the Gallery of Central Australia and Bush Tucker Experience.

This evening, enjoy the unique Sounds of Silence dining experience under the stars. Offering the best of the Red Centre distilled into four magical hours. Enjoy a premium bush tucker-inspired buffet incorporating native bush ingredients as we settle back and listen to the resident star talker decode the southern night sky.

### Day 11. Thu 5 June 2025 B L D BOARD THE GHAN

This morning we return to the Alice Springs Rail Terminal where we will re-board The Ghan and continue north as we enjoy watching the beautiful scenery pass by our window as we relax with fellow travellers in the Outback Explorer Lounge.

### Day 12. Fri 6 June 2025 KATHERINE - DARWIN

When the landscape transforms into rocky gorges and fast-flowing canyon streams, prepare to experience one of the Top End's most impressive natural wonders on a boat cruise along Nitmiluk Gorge. Alternatively, the Katherine Outback Experience lets you into the lives of those who call the outback home, there is also a helicopter flight upgrade available, for those wishing to see Nitmiluk from an aerial perspective.

This afternoon we continue to Darwin, say farewell to The Ghan and enjoy an evening at leisure.

### Day 13. Sat 7 June 2025 KAKADU NATIONAL PARK

This morning we depart Darwin and travel towards Kakadu National Park. Much of the route is along the Arnhem Highway, passing the productive region of Humpty Doo, where some of the Top End's tropical fruits are grown. Cross the Adelaide River, before arriving at Mary River, where we will take to the water on a cruise that showcases local wildlife, including saltwater crocodiles. Continuing east, we enter Kakadu National Park, stopping at the Mamukala Wetlands and the Bowali Visitor Centre.

## Day 14. Sun 8 June 2025 KAKADU NATIONAL PARK

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This morning we travel to Jabiru Airport and take to the skies on a 60-minute scenic flight over ancient escarpments, floodplains and winding rivers as we hear commentary and glide over these spectacular ancient lands. Afterwards we depart for the East Alligator River region, known as the gateway to Arnhem Land. Take a spectacular local indigenous cruise on the East Alligator River and listen to the stories of the region as you spot the large saltwater crocodiles that dwell in these waters. We will then make our way to the World Heritage Ubirr art site for the chance to take a 1-kilometre circular track walk, taking in the amazing rock art that remains today. Enjoy a light lunch before visiting Nourlangie where we'll see more ancient rock paintings and spectacular vistas on a 1.5 kilometre walk around this incredible Indigenous site.

#### Day 15. Mon 9 June 2025 LITCHFIELD NATIONAL PARK - DARWIN

We depart Kakadu National Park and travel towards Batchelor, the gateway to Litchfield National Park. Containing several types of typical Top End habitats, Litchfield National Park is abundant with lush monsoon forests, termite mounds, unusual rock formations, waterfalls, and cascades. We will visit Wangi Falls; a large plunge pool surrounded by shady grassed areas where we have a chance to take a dip. Our next stop is Florence Falls. Here we can watch from the scenic viewing platform as the spectacular falls cascade into the plunge pool below. We then continue onto Darwin, arriving early evening, where we will enjoy some time at leisure.

#### Day 16. Tue 10 June 2025 DARWIN

Today is free for us to enjoy the sights of Darwin at leisure. In the evening, see why Top End sunsets are so special on a Darwin Harbour Sunset Cruise.

### Day 17. Wed 11 June 2025 DARWIN - HOME PORT

Enjoy a leisurely breakfast and a free morning in Darwin before we are transferred to the airport for our flights home. Our Tour Host will travel to Mackay and bid you farewell in transit or on arrival in Mackay.

## INCLUDED SERVICES

- Economy Class flight from Home Port to Adelaide & return from Darwin
- 2 nights accommodation in Adelaide
- Sightseeing as outlined throughout the itinerary
- Travel on board the Ghan in a Gold Service Cabin
- All meals onboard the Ghan including all Australian wines, beers, basic spirits & non alcoholic beverages
- 9 nights worth of touring with Outback Spirit in the Red Centre, Darwin, Katherine & Kakadu
- Services of an experienced Helloworld Travel Tour Host
- 16 x Breakfasts (B), 13 x Lunches (L), 13 x Dinners (D)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Gold Twin Rail Cabin - Twin Room Hotel*	\$15,995	\$16,195	\$15,795
Gold Single Rail Cabin - Single Room Hotel	\$19,995	\$20,195	\$19,795

\*Prices are per person twin share

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# INTRODUCING The Ghan

Regarded as one of the world's greatest train journeys, The Ghan delivers so much more than an extended train ride. It promises access to parts of Australia no other holiday can come close to – the perfect balance of comfort and adventure, culminating in an experience that will move you in every sense of the word.

In 2019, The Ghan marked 90 years of outback crossings. Much has changed since 1929, and today The Ghan offers more than transit between Adelaide to Darwin and vice versa. Onboard you will find sumptuous dining, elegant private cabins, attentive service, and the camaraderie of your fellow travellers. And when the train stops, the adventures begin. Choose from a range of included Off Train Experiences to create a rewarding personal journey through Australia's outback and beyond.

## A feast for the senses

In addition to the comfort of your beautifully appointed cabin onboard, you'll find yourself indulging in sumptuous cuisine, fine wines, and camaraderie in our dining carriages. Taking our cue from the diverse environments our trains travel through, our expert culinary team works closely with local suppliers, farmers and providores to source the best ingredients, creating an innovative, regionally-inspired menu accompanied by all-inclusive fine wines and beverages.

## Queen Adelaide Restaurant

Step out of your spacious cabin and into the exclusive, classically styled Queen Adelaide Restaurant where an all inclusive menu is prepared by on-board chefs using fresh local fare. Our seasonal menu features mouth-watering dishes such as saltwater barramundi and grilled kangaroo fillet.

Gold fares include hearty breakfasts, two course lunches and three course dinners. Vegetarian, children's and limited special dietary meals are available when you make your booking. You may also choose to complement your meal with our selection of wines and beverages which are also included in your fare.

## Outback Explorer Lounge

The Outback Explorer Lounges are the social hub of the train, the perfect setting to get to know fellow travellers, enjoy a snack, and catch glimpses of the passing landscape through wide picture windows. Relax in the comfortable lounges while you soak in the amazing views passing by, or enjoy the wellstocked games, books and magazines. Sample the all-inclusive range of beers, Australian wines, soft drinks and standard spirits as you meet friends, old and new.











## The Ghan Experience

There's nothing like putting down your suitcase and allowing your journey to simply unfold. Once you step aboard our trains, you can relax, knowing everything has been considered and included in your fare.

From world-class food and wine to a range of immersive Off Train Experiences, the hardest decision you'll need to make is what to have for lunch and which experience to join.

## Off Train Experiences

The beauty of experiencing Australia by train is that you have a front-row seat from which to observe the changing colours of the landscape. While the views of the outside world from the comfort of your cabin are captivating, sometimes it's good to step off the train and stretch your legs to explore the remote pocket of Australia you find yourself in.

In between tracing the landscape, each leg of our rail journeys are marked with tailored Off Train Experiences and authentic encounters. These experiences tell the unique story of the land, providing a sense of place, people, and culture.

Marla - While you may not have heard of the outback town Marla before, it is fair to say it is worth the early start just to see the sunrise over this South Australian desert landscape. Located closer to Alice Springs than Adelaide, Marla is just shy of 1000 kilometres into the journey. The train arrives in the dark and guests are welcome to step off to stretch their legs as the sun light slowly bathes the surrounding outback. Take a moment to enjoy the stillness on this short 45 minute stop with the promise of the day stretching before you.

#### The Red Centre:

Alice Springs - Explore the town and it's surrounds including the West MacDonnell Ranges. Take a walk to Simpsons Gap, an important spiritual site. Visit Standley Chasm and the Alice Springs Desert Park before ending with a classic outdoor BBQ under the night sky.

Kings Canyon - Visit Ellery Creek, Ortism Gorge and Glen Halen. Travel on the scenic Mereenie Loop 4WD track enroute to Kings Canyon Resort. Explore the region with a choice of 2 walking tracks in Kings Canyon. Learn all about Aboriginal Culture, bush tucker & bush medicine.

Uluru & Kata Tjuta National Park - Pass through Kings Creek Station and take in an informative talk on paper-making before arriving at Sails in the Desert for a spectacular evening at the Wintjiri Wiru Sunset Dinner overlooking Uluru.

Admire the stunning rock formations during a guided walk into Walpa Gorge. Tour around the base of Uluru and learn about the traditional Anangu Culture. Learn the skill of dot painting during a workshop at Maruku Arts. See the spectacular Field of Lights installation.

View the fine examples of rock art on the Mala Walk, enroute to Kantju Gorge before spending the afternoon at the Gallery of Central Australia. End the experience in the Red Centre with the famous Sounds of Silence Dinner under the stars.

# CABIN ACCOMMODATION

## Gold Service

Immerse yourself in the world of romance that epitomises rail travel with our Gold offering. Our most popular option has everything you'll need to feel at home for the duration of your journey.

Choose between Gold Twin or Single cabins, both of which provide the perfect place to relax and recharge after a day's journey. Spend hours deep in conversation with new friends in the shared Outback Explorer Lounge, sipping on barista made coffee, or a glass of white wine. Later make your way to the Queen Adelaide Restaurant to dine.

Gold includes hearty breakfasts, two-course lunches and three-course dinners. You may also choose to complement your meal with our selection of premium wines and beverages, all included in your fare.

Spend hours deep in conversation with a travelling partner or lose yourself in a lifetime of thoughts. And after a day of off-train activities, your cabin provides the perfect place to relax and recharge before heading for the lounge or dining carriage. With room to stretch out and all the comforts of home, Gold is the most popular choice aboard The Ghan, Great Southern, and Indian Pacific. You'll enjoy private cabin accommodation together with all-inclusive dining, beverages and a range of fascinating Off Train Excursions at key stops.

## Gold Twin

The most popular choice of accommodation on The Ghan, Great Southern and Indian Pacific, Gold Twin cabins have everything you need to make you feel right at home for the amazing experience that lies ahead. This is your private oasis, a superbly comfortable overnight room to recline and let the rhythm of the tracks sway you to sleep ahead of your next adventure.

## Gold Single

Australia's iconic rail journeys offer purpose-built carriages to do it in superb style. Our Gold Single is a comfortable sleeper cabin option that offers all the luxurious inclusions of the Gold Twin such as fully inclusive dining with three gourmet meals per day, all-inclusive Australian wines, beers, base spirits and non-alcoholic beverages, and your choice of Off Train Experiences as you travel.

## Cabin Features

## Gold Twin

- Comfortable sleeper cabin for 2 guests
- Private ensuite
- 3 seater lounge by day
- Upper & lower berths by night
- Power outlets
- In-cabin music
- Journey audio

Gold Single

- Compact sleeper cabin for 1 guest
- Shared shower & toilet facilities
- Single seat by day
- Single bed by night
- Power outlets
- In-cabin music
- Journey audio





Gold Twin Cabin by Night



Gold Single Cabin by Day



Gold Single Cabin by Night

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

#### Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1,500 per person is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant, Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 7 Februaryl 2025. If your reservation is made after this date, full payment is required at time of booking.

#### Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program interaries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

#### Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

#### Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will licise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

#### Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

#### Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

#### What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, porterage (unless specified) and travel insurance.

#### Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply. For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

#### Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

#### Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

#### Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

#### **Refunds & Cancellation:**

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

#### Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

#### Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public lacation, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

#### Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

#### Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

#### COVID19

For up to date information regarding our COVID safe program, please visit our website -

www.hostedjourneys.com.au/termsandconditions



Contact your local Travel Professional 13 14 15



www.hostedjourneys.com.au