

helloworld
TRAVEL
HOSTED JOURNEYS

ANTARCTICA LUXURY EXPEDITION CRUISE

16 DAYS | DEPARTING 22 FEBRUARY 2023

SMALL GROUP HOSTED JOURNEYS



HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



Arches National Park, Utah



Parc Güell, Barcelona



HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.







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Northern Lights off the coast of Norway



RELAX KNOWING YOU'RE INEXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Ben has extensive travel experience having visited many parts of Australia and some 35 countries abroad. Apart from being a part owner of Helloworld Mackay & Mt Pleasant, Ben is an accredited professional photographer and loves capturing photos of the amazing landscapes and the interesting people he meets while travelling.

"I invite you to join me on this extraordinary expedition across the Drake Passage to explore the far icy reaches of the Antarctic Peninsula. Together we will wonder in awe at the gigantic ice bergs, keep an eye out for passing whales and watch the waddling penguins go about their daily lives. I will be there to ensure you have a hassle free and memorable holiday."



Ben Dolphin

Ben Dolphin

Owner, Helloworld Travel Mackay, Mt Pleasant & Willows Townsville

IT'S ALL ABOUT THE EXPERIENCE

The Antarctic Peninsula

Imagine a vast polar expanse, a chain of snow-covered peaks plunging into the Drake Passage, and majestic icebergs splitting from the ice shelf... you are in Antarctica. In this place where the fog adds an extra touch of mystery to the pervading icy atmosphere, you will truly feel like you are at the end of the world. To access the "sixth continent", you will sail through the famous Drake Passage to reach the peninsula's polar front, where the light creates myriad reflections on the ice-covered landscapes.

The magic continues as you arrive in Neko Bay, discovered by the Belgian explorer Adrien de Gerlache. Further south, tall cliffs will appear, marking the entrance to the spectacular Lemaire Channel, and further still, Deception Island, a former whaling station, will reveal its colony of Chinstrap penguins. Here, time and space take on a new significance as you are greeted by a fascinating world of power and beauty.





The white continent





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Luxury Expedition Cruising

DISCOVER MORE

Your Antarctic discoveries await

Ushuaia

Take the opportunity to discover the world's southernmost city: Ushuaia. The Argentina capital of Tierra del Fuego is considered the gateway to the "Great White" and the South Pole. Nicknamed "El fin del mundo" by the Argentinian people, this city at the end of the world nestles in the shelter of mountains surrounded by fertile plains that the wildlife seem to have chosen as the ultimate sanctuary. With its exceptional site, where the Andes plunge straight into the sea, Ushuaia is one of the most fascinating places on earth, its very name evocative of journeys to the unlikely and the inaccessible.

Drake Passage

If there is one place, one sea, one passage that visitors, scientists and other sailors fear in the Antarctic, it is Drake Passage. Lying at the latitude where the famous Furious Fifties are prevalent, between Cape Horn and the South Shetland Islands, it is the shortest way to reach the Antarctic. Seasoned travellers will tell you that you have to earn the right to see the White Continent... The "Antarctic Convergence" zone, where the northward-flowing Antarctic waters meet the warmer equatorial waters, is home to a rich variety of marine wildlife. But don't forget to look up in order to spot elegant albatrosses and Cape petrels as they play on the wind around your ship.

Port Lockroy

During your cruise, your ship will call at Port Lockroy, a surprising natural harbour sitting in the heart of the Antarctic Peninsula. Discovered by the explorer Jean-Baptiste Charcot, over the years it has served as a relief and repair base for whalers and a British military base in turn, and it is now a scientific research station. Today, it is considered to be the most visited site in the Antarctic, thanks to its small museum that retraces the life of the station from the 1950s onward, and its souvenir shop. Do not miss your chance to stop by the world's Southernmost post office, to write to your loved ones and share this special moment with them.

Weddell Sea

A lengthy sail in the Weddell Sea, a labyrinth in which majestic tabletop icebergs abound, will allow you to experience an extraordinary and enchanting atmosphere enhanced by true silence. Here, the gigantic platforms of ice and the ice caps sculpt a landscape like no other, home to fur seals, penguin colonies, wandering albatrosses and giant petrels. The lords of this realm, the Weddell seals, will welcome you to their lands as the roar of their cries occasionally disturbs the tranquility of the place.

Deception Island

Nestling in the north of the Antarctic Peninsula, Deception Island rewards the traveller's gaze with volcanic beaches and the vestiges of its abandoned huts. This was an important whaling port for a long time and in the early 19th century it became a refuge where sailors could wait for storms or icebergs to pass. The island's greatest asset is its exceptional wildlife. Today Deception Island is home to one of the largest colonies of chinstrap penguins in the Antarctic Peninsula, as well as elephant and fur seals.



Ushuaia



Antarctica

LUXURY EXPEDITION CRUISE

Antarctica - a legendary land with a history of attracting the great explorers, the White Continent continues to exert a strong fascination today. Embark for an Antarctic expedition cruise and sail along the continent's incredible coasts, admire its unique wildlife - from king penguins to whales - and navigate through immaculate white scenery, where icebergs glimmer and shine in an explosion of blues, from turquoise to the darkest of tones.

TRIP SCALE Leisurely On the Go

TOUR HIGHLIGHTS

- Enjoy a welcome dinner in Buenos Aires
- Take in the highlights and learn about the history of Buenos Aires on an in depth city tour
- Indulge in local Argentinian cuisine during dinner at a Buenos Aires restaurant
- Visit Ushuaia, the southern most city in the world
- Journey across the Drake Passage, the shortest distance from the Antarctic Continent to any other landmass
- Discover the White Continent during your Antarctica Luxury Expedition Cruise
- See an abundance of wildlife including Gentoo, Adelle and Chinstrap Penguins, Minke and Humpback Whales, Weddell Seals, Sea Leopards and a variety of sea birds
- Explore on zodiac adventures including outings and shore landings with naturalist guides
- Marvel at the landscapes with a multitude of drifting icebergs, ice floe, imposing icebergs and tall snow covered mountains
- Visit research stations and former whaling stations and learn about the history as well as the modern day research
- Take in hiking opportunities
- Educational discoveries with commentary, lectures and presentations by the experienced expedition team
- Enjoy the on board entertainment with various shows, concerts and performances in the on board theatre
- Indulge in the French gastronomic touch including Laduree macarons for afternoon tea, Lenotre sweet pastries and bread, Bordier traditional butter, a selection of wines from Maison Taillevent, Veuve Clicquot champagne at gala dinners, fragrant aromas of the Palai de Thes, & Evian mineral water
- Meet and mingle with the captain and crew at the Captain's welcome cocktail and gala dinner
- Expand your knowledge of this fascinating destination with access to the on board library
- Re-live your time in Antarctica with access to the on board image gallery and photo desk



Leopard Seal



Deception Island



Expedition Cruising

Day 1. Wed 22 February 2023

HOME PORT - SYDNEY

Let's begin our journey as we depart our home port and fly to Sydney. Our tour host will travel from Mackay and meet us either in transit, or on arrival in Sydney. Upon arrival we will make our way to our accommodation for an overnight stay.

Day 2. Thu 23 February 2023

HOME PORT - BUENOS AIRES

Let's begin our journey as we depart our home port and fly to Buenos Aires. Our tour host will travel from Mackay and meet us either in transit, or on arrival in Buenos Aires. Upon arrival we will make our way to our accommodation and enjoy an afternoon at leisure.

This evening we will enjoy a welcome dinner in Buenos Aires.

Day 3. Fri 24 February 2023

BUENOS AIRES

Today we will enjoy a city tour of Buenos Aires. Experience the past and present of Buenos Aires, visiting neighborhoods, admiring architecture, and seeing the best attractions the city has to offer. Explore the neighborhoods of Retiro, Palermo and Recoleta, which are full of large green spaces and beautiful French-style mansions. We will make a stop at the Recoleta Cemetery, which contains the graves of notable people including Eva Perón, and a granddaughter of Napoleon. In 2013, CNN listed it among the 10 most beautiful cemeteries in the world.

Afterwards we will also visit the vibrant neighborhood of La Boca, where we will admire the colorful conventillos (tenement houses), home to Italian immigrants at the end of the 19th century, as well as the picturesque street Caminito.

This evening we will indulge in local Argentinean cuisine as we enjoy dinner at a Buenos Aires Restaurant.

Day 4. Sat 25 February 2023

BUENOS AIRES - USHUAIA

After breakfast we will make our way to Buenos Aires Airport for our flight to Ushuaia, the southernmost city in the world. Capital of Argentina's Tierra del Fuego province, Ushuaia is considered the gateway to the White Continent and the South Pole. Nicknamed "El fin del mundo" by the

Argentinian people, this city at the end of the world nestles in the shelter of mountains surrounded by fertile plains that the wildlife seem to have chosen as the ultimate sanctuary. On arrival we will be transferred to the Arakur Resort to enjoy lunch. Alternatively you may choose to take part in optional tour to Tierra Del Fuego National Park (see details later in the brochure)

D This afternoon we will embark on one of the most spectacular journeys as we board our ship and set sail for the white continent.

Day 5 & 6. Sun 26 & Mon 27 February 2023

B L D

DRAKE PASSAGE

As we wake this morning we will find ourselves in the middle of the Drake Passage. We will have time to familiarise ourselves with our ship and deepen our knowledge of the Antarctic. The Expedition Leader will first present the IAATO rules of conduct that must be observed during landings in the region and will explain everything we need to know about the zodiac outings. Lectures about the history and wildlife of the Antarctic will be an opportunity for us to learn more about this magical region, where every cruise is a unique experience. From the ship's bridge, we will experience exceptional sailing moments before joining the naturalist-guides on our ship's exterior decks to look out for albatrosses, cape petrels, and other seabirds flying over the Drake Passage.

Day 7-11. Tue 28 February-Sat 4 March 2023

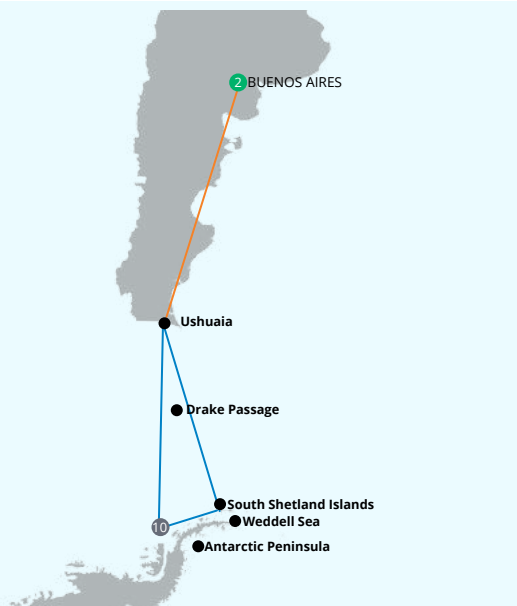
B L D

ANTARCTIC PENINSULA

Succumb to the magic of a place unlike any other. To this day, the mythical Antarctic Peninsula still holds real fascination and promises its visitors unforgettable moments. Throughout your adventure in this icy realm, we will find ourselves in the heart of a spectacular decor in subtle shades of blue and white, surrounded by exceptional wildlife. Penguins, humpback whales, seals and giant petrels are at home here, as are elephant seals, fur seals, Antarctic minke whales, and orcas. Depending on which sites we will be lucky enough to visit, we may get the chance to observe them and share with them the beauty of these extreme parts. .

Each day, based on ice conditions, the Captain and the Expedition Leader will suggest Zodiac outings or landings to discover the infinite riches of the Antarctic Peninsula. Glaciers, ice floe, tabletop icebergs, mountain peaks that plunge straight into the sea, volcanic beaches, research stations,

- Start | Finish
- Number of nights
- Sightseeing
- Travel by air
- Travel by Ship



enchanting bays, and vestiges of the whaling industry: these are the faces of the Antarctic that will likely reveal themselves to us, in a hushed and surreal atmosphere.

We will sail in the wake of great Antarctic explorers who, from the 19th century, set out to conquer these remote and uninhabited lands.

Day 12 & 13. Sun 5 & Mon 6 March 2023 B L D
DRAKE PASSAGE

If there is one place, one sea, one waterway dreaded by tourists, researchers and hardened seafarers alike, it is undoubtedly Drake Passage. Situated at the latitude of the infamous Furious Fifties winds, between Cape Horn and the South Shetland Islands, it is the shortest route to connect Antarctica to South America.

Seasoned navigators will tell you that you must earn your visit to the White Continent! As the Antarctic convergence zone where cold currents rising up from the South Pole meet warmer equatorial water masses, Drake Passage harbours a very diverse marine fauna. Don't forget to look to the sky to catch a glimpse of elegant albatross and Cape petrels, playfully floating about in the wind around the ship.

Day 14. Tue 7 March 2023 B
USHUAIA - BUENOS AIRES

This morning we will arrive back in Ushuaia as our Antarctic journey comes to an end. We will disembark the ship and make our way to the airport for our flight back to Australia via Buenos Aires.

Day 15. Wed 8 March 2023
IN FLIGHT
 we continue our journey back to Australia as we cross the International Date Line.

Day 16. Thu 9 March 2023
ARRIVE AUSTRALIA - HOME PORT
 Today we arrive back in Australia and fly to our Home Port. Our Tour Host will travel to Mackay and bid you farewell in transit or on arrival in Mackay.

DISCOVER MORE *Optional touring*



Tierra Del Fuego National Park Tour | Ushuaia

Located in southwestern Tierra del Fuego province, over the borderline with Chile, this National Park is the southernmost example of the Andean – Patagonian forest. Explore this fascinating area on a day tour prior to embarking our ship. (This tour must be pre-booked and paid with your final payment. The tour is subject to availability) Available for \$120 per person



Kayak Discovery | Antarctic Peninsula

Get as up close to the natural environment as possible with an excursion aboard a two-person sea kayak, during one 2-hour session. All equipment will be provided on board. (This optional tour must be pre-booked but is paid on board the ship. *It will be charged at 350 Euro's per person. Kayaking is subject to availability and subject to favorable weather conditions) Available from approx. \$550 per person

INCLUDED SERVICES

- Return economy class flights from Home Port
- Private transfers throughout the itinerary
- 2 nights accommodation in Buenos Aires
- Return economy class flights from Buenos Aires to Ushuaia
- 10 night luxury expedition cruise on board PONANT's Le Boreal
- Open bar service with unlimited drinks on board the ship, including beer, wine, sparkling wine, spirits, tea, coffee, cold drinks and mineral water
- Gratuities for on board expedition crew, local guides and drivers
- Services of an experienced Helloworld Travel Tour Host

DEPARTURE CITY	Mackay	Townsville	Brisbane	Sydney	Melbourne
Deluxe Stateroom Deck 3	\$19,495	\$19,695	\$19,295	\$19,295	\$19,295
Prestige Stateroom Deck 4	\$20,495	\$20,695	\$20,295	\$20,295	\$20,295
Prestige Stateroom Deck 5	\$21,195	\$21,395	\$20,995	\$20,995	\$20,995

*Prices are per person

INTRODUCING PONANT *Le Boreal*

L' Boreal features innovative design, sleek shape and profile, refined interior decoration, friendly, intimate atmosphere: French designers and decorators have managed to give this ship a unique style and veritable signature of its own. Combinations of fine materials, colours and tones harmoniously livened up with touches of bright colour, elegant lines, discreet and subtle refinement, everything has been designed to create a unique atmosphere onboard, a veritable personality: the chic style and naturally relaxing ambiance of a veritable private yacht.

PONANT will always be a French company at heart, so are passionate about spreading the French way of life around the world. Anyone who has come into contact with France will know fine cuisine and gastronomy are central to French culture.

The on board chefs and their galley team interpret and share with guests their passion for French culinary heritage, enriched by products and traditions from the countries visited. Fresh products, carefully selected ingredients, mature cheeses... all this combines to make each meal a feast for the eyes and the taste buds. A superb list of Grand Cru wines can also be ordered from the sommelier.

PONANT are committed to sustainable and responsible tourism practices, so source their food directly from the places they visit, while ensuring to respect the local resources.

Gastronomic restaurant

In the gastronomic restaurant, The Le Coromandel, à la carte meals are served to your table. For lunch, choose from a selection of dishes inspired by contemporary French brasserie cuisine. For dinner, you will be served refined cuisine in the finest French gastronomic tradition.

Grill restaurant

In the restaurant grill, The Le Rodrigues, the atmosphere is more relaxed with the buffet option. From breakfast until dinner, indulge your taste buds with the healthy, delicious and refined buffets prepared by the team in the galley.

Open Bar

From the moment you board and throughout your cruise, unlimited drinks are included, at any time of the day. A drink with friends at the bar, refreshments on your return from an excursion, or in the calm of your Stateroom's balcony: enjoy a large selection of beverages including mineral waters, cold drinks, wines, beer, champagne, spirits, coffee, tea.





Stateroom Amenities

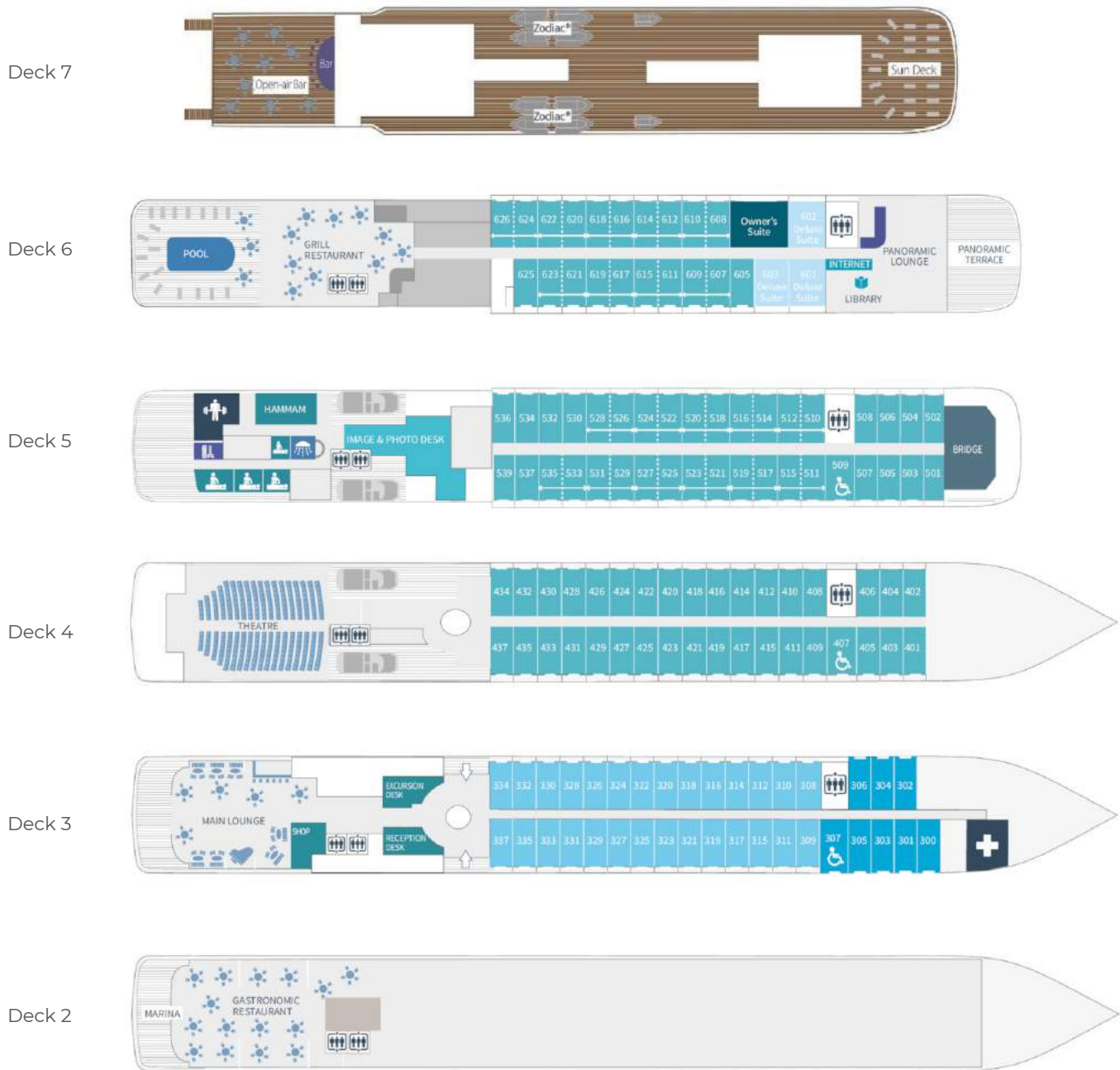
- Individually-controlled air-conditioning
- Stateroom layout: king-size bed, or twin beds
- Minibar
- Flat screen satellite TV
- Bose™ Bluetooth speaker
- Desk with stationery
- Safe
- Hermès® bath products
- Dressing table, bath robes, hairdryer
- Direct line telephone
- 110V American (two flat pins) / 220V European (round sockets with two round pins)
- 24hr room service Inclusive
- Wi-Fi Internet access



Deluxe Stateroom | Deck 3



Prestige Stateroom | Deck 4 or 5



Deck 2 - Gastronomic Restaurant | Marina

Deck 3 - Main Lounge | Shop | Excursion Desk | Reception Desk

Deck 4 - Theatre

Deck 5 - Day Spa | Gym | Hammam | Image Gallery & Photo Desk

Deck 6 - Pool | Grill Restaurant | Library | Panoramic Lounge & Terrace

Deck 7 - Open Air Bar | Sun Deck

■ Deluxe Stateroom | Deck 3

■ Prestige Stateroom | Deck 4 | 5 | 6

Ship Specifications

- Length: 466 ft
- Beam: 59 ft
- Draft: 15.3 ft
- Cruising speed: 14 knots
- Ice class: 1C
- Classification: Bureau Veritas
- Flag: French
- Guest decks: 6
- Guest capacity: 264
- Normal crew size: 145
- Gross tonnage: 10 944 UMS
- Electric motors: 2 x 2300 KW
- Installed power: 6 400 KW
- Construction: Fincantieri-Ancône-Italy

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$3000 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

An interim payment of \$3,000 per person will be due on 23SEP22.

Final payment is due no later than Friday 18 November 2023, failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply. For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website - www.hostedjourneys.com.au/termsandconditions

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Contact your local Travel Professional
13 14 15



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