

helloworld
TRAVEL
HOSTED JOURNEYS

FOLLOW THE LIGHTS FROM NORWAY TO FINLAND

22 DAYS | DEPARTING 20 OCTOBER 2027

SMALL GROUP HOSTED JOURNEYS



HOSTED JOURNEYS

Welcome To a new way of Travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



Arches National Park, Utah



Parc Güell, Barcelona



Arashiyama Bamboo Forest, Kyoto

HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.









RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Kylie has had a passion for travel from a very young age and her childhood saw her live abroad for many years. Kylie has an attraction towards adventure travel and loves to go to places that are off the beaten track. One of her most recent trips was to Madagascar where she spent time immersing herself in the local culture and traditions and she absolutely loved meeting the locals and seeing their traditional ways of living.

"I invite you to join me on this unique itinerary to the far reaches of the Norwegian Coast. I am excited to discover this fascinating part of the world with you"

Kylie Goodwin. Travel Advisor
Helloworld Travel Mackay | New Farm Travel



Kylie Goodwin

IT'S ALL ABOUT THE EXPERIENCE

Follow the Northern Lights

Embark on an unforgettable fully escorted small group adventure through the enchanting landscapes of Northern Europe, beginning in Norway's vibrant capital, Oslo. From here, you'll board the legendary Flåm Railway—celebrated as one of the most scenic train journeys in the world—where you'll wind through snow-draped valleys, dramatic cliffs, and glistening waterfalls in the heart of the Norwegian countryside.

The journey continues as you join the northbound Coastal Express voyage, a truly iconic experience that takes you along Norway's rugged coastline. Cruise through majestic fjords and visit charming, off-the-beaten-path hamlets, all while enjoying the comfort and warmth of your ship. As you venture further north into the Arctic Circle, keep watch for the celestial dance of the Northern Lights, a dazzling natural phenomenon that paints the night sky with waves of green, pink, and violet light.

Arriving in Kirkenes, nestled deep in Norway's far north, you'll then cross the border into the magical winter wonderland of Finnish Lapland.

Here, spend an unforgettable night in a glass igloo, allowing you to lie back and gaze in awe at the starlit sky—and if nature allows, witness the Northern Lights from the warmth of your bed. Next, travel south to Rovaniemi, the official hometown of Santa Claus. Embrace the festive spirit as you explore this snowy city, visit Santa's Village, and enjoy traditional Finnish hospitality. As the journey draws to a close, venture across the Gulf of Finland for a day trip to the beautifully preserved medieval city of Tallinn in Estonia. Wander cobblestone streets, admire gothic spires, and soak up the rich culture and charm of this Baltic gem.

Throughout the tour, you'll have several chances to see the Northern Lights—nature's most spectacular light show. These captivating auroras are dynamic displays of shimmering light that ripple across the sky in stunning formations, making this experience truly magical and unforgettable.







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TRAVEL
HOSTED JOURNEYS

Flam Railway Cafe, Flam, Norway

DISCOVER MORE

Flam Railway

This legendary journey invites you to experience the very best of Norway's awe-inspiring natural beauty, weaving together world-renowned rail adventures, breathtaking fjords, and dramatic mountain landscapes—all in one unforgettable tour. From towering peaks to serene waterways, this itinerary showcases Norway's most spectacular UNESCO-protected scenery in a seamless, sustainable, and stress-free way.

Your adventure begins aboard the scenic Bergen Railway, one of Europe's highest and most striking mainline train routes. As the train winds its way through the wild and rugged terrain of Western Norway, you'll be treated to panoramic views of snowy plateaus, emerald forests, and dramatic valleys. The excitement builds as you connect to the Flåm Railway—celebrated as one of the most beautiful rail journeys in the world. This iconic ride descends steeply from the mountains to the tiny fjord village of Flåm, passing cascading waterfalls, traditional Norwegian farmsteads, and sheer rock walls along the way.

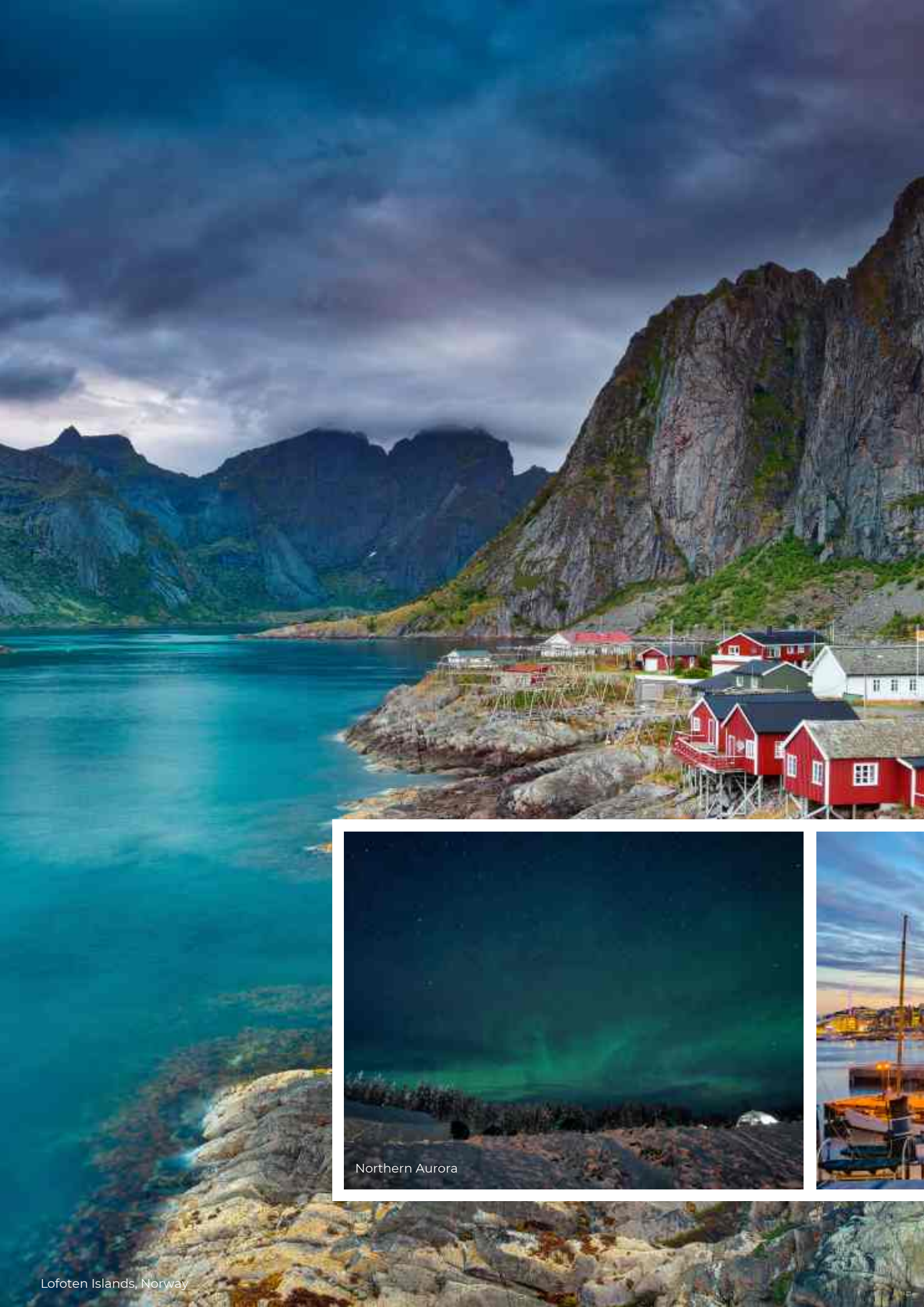
From Flåm, the journey continues with a spectacular fjord cruise on the UNESCO-listed Nærøfjord and Aurlandsfjord. As you glide through these narrow,

majestic waterways aboard a state-of-the-art electric boat, breathe in the crisp fjord air and marvel at the towering cliffs and cascading waterfalls that line the route. The tranquility and grandeur of these fjords—often considered the most beautiful in the world—offer a truly humbling perspective on nature's raw power and elegance.

The adventure also includes a scenic bus ride through the lush Nærøydalen Valley, another UNESCO World Heritage treasure. Here, lush greenery, winding rivers, and steep mountain walls create a postcard-perfect scene that captures the heart of rural Norway. Whether you're gazing out the window or standing on deck, every moment offers a new and unforgettable vista. Fjords and mountains are at the heart of the Norwegian identity, and this tour is designed to immerse you fully in their grandeur.

With sustainable travel methods, including eco-friendly boats and trains, this journey allows you to explore some of the world's most dramatic landscapes while leaving a minimal environmental footprint. This is truly the ultimate way to discover the raw, untouched beauty of Western Norway.





Northern Aurora



Follow the Lights

FROM NORWAY TO FINLAND

Explore Oslo, Norway's capital, and the world's most famous rail journey "The Flam Railway". Enjoy Hurtigruten's unique northbound voyage up the coastline of Norway. View the little hamlets, picturesque fjords and, if you're lucky, the mysterious Northern Lights. Imagine lying back in a glass igloo and gazing into the night sky – this will be just one of your unique experiences. Head further south to the Finnish lake district and take in Helsinki, Finland's capital, and experience a day trip to the medieval city of Tallinn.

TRIP SCALE Leisurely ☐ ☐ ☐ ☒ ☐ On the Go

TOUR HIGHLIGHTS

- Take in a city tour of Oslo to see the Fram Museum, The Vigeland Park, Viking Ship Museum, Oslo Opera House and Holmenkollen Ski Jump
- Journey through the Flam Valley offering spectacular fjord views from the famous Flam Railway
- Enjoy a walking tour of Bergen and see the iconic old town as well as take a ride on the funicular railway
- Marvel at the spectacular scenery on an Expedition cruise along the rugged coastline of Norway
- Enjoy a traditional Viking Feast
- Stay in the colourful town of Alesund known for its Art Nouveau architecture
- Cross the Arctic Circle and look for the Northern Lights
- Enter the dramatic and narrow Raftsund and, if ice conditions allow, the famous Trollfjord
- Visit the major cultural hub of Tromso with its centuries-old wooden houses and Arctic Cathedral - also one of the best places to see the Northern Lights
- Visit Honningsvag, as close as you will get to the Geographical North Pole - 2000km away
- Visit the small town of Inari, capital of the Sami People (the indigenous nomads of Scandinavia)
- Play with the Huskies at a traditional Husky Farm and, if weather permits, enjoy a husky sled ride
- Visit Santa Claus Village – with the possibility of seeing Santa
- A unique experience – stay in a glass igloo, keeping an eye out for the Northern Lights (an alarm is available to wake you in the night, so you don't miss them)
- Spend the night in the wilderness of the Finnish lake district in a 'Scenery Suite' with glass ceiling
- Half-day sightseeing tour of Helsinki, Finland
- Full-day excursion to the medieval town of Tallinn, Estonia





Oslo Opera House



Flam Railway

Day 1. Wednesday 20 October 2027

HOME PORT - OSLO

Let's begin our journey as we depart our home port and fly to Oslo, Norway. Our Tour Host will travel from Mackay and meet us either at Mackay Airport or in transit at a designated airport.

Day 2. Thursday 21 October 2027

OSLO | D

Upon arrival in Oslo we will be transferred to our hotel and enjoy an afternoon at leisure as we explore the many charms the cosmopolitan capital has to offer.

This evening, we will meet our guide and get to know our fellow travellers at a welcome dinner.

Day 3. Friday 22 October 2027

OSLO | B

After breakfast, we will enjoy a grand city tour of Oslo that will include some of the city's most exciting attractions including the Oslo Opera House, perhaps the capital's most iconic building, resembling a gleaming glacier floating in the water.

We will then make our way further north from Vigeland, just outside of Oslo, to see the Holmenkollen Ski Jump to take in panoramic views over the city, lakes, and fjord from this amazing building. Beneath the ski jump is also the world's oldest ski museum featuring 2,500 pairs of skis and 4,000 years of skiing history. This evening we will return to Oslo for an evening at leisure.

Day 4. Saturday 23 October 2027

OSLO - FLAM | B D

This morning we experience 'Norway in a Nutshell' as we board the Flåm Mountain Railway. The vintage train will weave its way down from the mountains and into the valley towards the village of Flåm. The scenic journey takes about an hour and includes a brief stop at Kjosfossen Waterfall for a great photo opportunity.

This afternoon we will arrive in the village of Flåm for an overnight stay. Here we can visit Flåm Railway Museum to learn more about the history and the engineering that brought about the railway. This evening we will enjoy dinner at our hotel.

Day 5. Sunday 24 October 2027

FLAM - BERGEN | B

Today we will take a two-hour boat cruise of Aurlandsfjord and narrow UNESCO-listed Nærøyfjord, ending at Gudvangen. Afterwards we will take a short bus ride through Nærøydalen valley, usually fringed by waterfalls, will lead us to the village of Voss where we will catch the train to Bergen, a beautiful city on the west coast of Norway.

Day 6. Monday 25 October 2027

BERGEN - EMBARK NORWEGIAN COASTAL CRUISE | B D

After a relaxing morning we take a walking tour of Bergen, including St Mary's Church, Håkon's Hall and the UNESCO World Heritage listed Bryggen district. Across the cobblestone street from Bryggen is the Fish Market. Freshly caught seafood is cooked on the spot here and served to salivating visitors. We'll then travel to Trolldhaugen, the home of Norway's most famous composer, Edvard Grieg.

This afternoon we will make our way to Bergen pier, where we can relax in our exclusive guest lounge before boarding our Coastal Express ship for our voyage along Norway's beautiful coast.

Day 7. Tuesday 26 October 2027

ALESUND | B L D

This morning we will rise to the breathtaking Nordfjord near Torvik. We then sail past West Cape for our approach to Ålesund where we will have most of the day to explore this picturesque town.



Ålesund is renowned for its beautiful Art Nouveau architecture. Enjoy wandering around pastel-coloured buildings, picking up details such as semi-circular windows and charming rounded fairy-tale-like towers. For a lovely panorama over the town, we will travel up to Mount Askla. There's also the option to visit Atlanterhavsparken, one of Northern Europe's largest saltwater aquariums.

The last port of the day is Molde which has an amazing view of 222 mountain peaks across the fjord, called 'the Molde Panorama'.

Day 8. Wednesday 27 October 2027

TRONDHEIM | B L D

We arrive early in the morning at Trondheim, with plenty of time to explore Norway's first capital either on your own or on an optional excursion.

Founded by Viking king Olav Tryggvason in 997, Trondheim today is Norway's third largest city and a mix of historic buildings and a buzzing student population. A must-see site of the city is Nidaros Cathedral, nicknamed "Norway's Notre Dame" for its Gothic style and considered the most sacred building in all of Norway.

Nearby, the old city bridge Gamle Bybro sits over Nid River, marking the entrance to the old Hanseatic district of Bakklandet. The neighbourhood's colourful wooden wharves propped up on stilts by the river's edge now house trendy eateries. Up from Bakklandet is Kristiansten Fort which affords beautiful panoramic views.

In the afternoon, the ship sails northwest, passing the ochre-coloured Kjeungskjær Lighthouse towards charming Rørvik.

Day 9. Thursday 28 October 2027

LOFOTEN | B L D

Today we cross the Arctic Circle early in the morning, beginning our Arctic tour of Norway. We mark the moment with a traditional ceremony that's sure to wake you up!

Above the Arctic Circle in autumn, winter, and spring, your chances of seeing the Northern Lights greatly improve. This morning we call into Ørnes, near to Norway's second-largest glacier, Svartisen. We then sail to Bodø, the second largest city in Northern Norway, overlooked by the Børvass peaks.

This afternoon, the ship enters the Lofoten archipelago. The 1,000 metre-high Lofoten Wall is a stunning sight on the horizon, as if there to welcome us. Stamsund is home to one of the largest fishing fleets in the islands, busy catching Arctic cod called skrei which swim from the Barents Sea in the north down to nearby Vestfjord to spawn.

Come evening, when we see rows of traditional fisherman's huts on stilts, known as rorbuer, we will have arrived in the pretty harbour of Svolvær, the main town of the Lofoten Islands.

Day 10 Friday 29 October 2027

TROMSØ | B L D

This morning we will dock into Harstad where we will have the opportunity to go for a peaceful early morning stroll around town. The ship will then continue to Finnsnes which connects the beautiful island of Senja via the impressive Gisund Bridge.

Afterwards we sail to the historic Arctic exploration capital of Tromsø where we will have several hours to explore the city or join an optional excursion.

In Tromsø we will find Polaria, the world's northernmost aquarium, on the waterfront. Take your pick from the many shops and restaurants in the city centre, including Mack Brewery and favourite local watering hole Ølhallen pub. Across the fjord from where the ship docks, we will be able to see the iconic Arctic Cathedral with its beautiful stained-glass mosaic.

Leaving Tromsø in the early evening, we travel north for the trading post of Skjervøy, founded in 1622. On our way, we'll pass the Lyngen Alps which rise majestically from the sea.



Lapland, Finland



Reindeer

Day 11. Saturday 30 October 2027

HONNINGSVÅG | B L D

The ship makes early morning stops in the town of Hammerfest and at Havøysund before arriving at Honningsvåg mid-morning. This is the portal to the North Cape where a globe monument marks the top of continental Europe. The optional excursion up to the dramatic promontory is very popular, so you'll want to make sure you pre-book early.

This afternoon the ship continues north. Near the entrance of Kjøllefjord village, look out for the striking, building-like rock formation Finnkirka, an ancient sacrificial site once used by the indigenous Sámi.

We will reach Mehamn, in the evening, before setting sail for Berlevåg. On the way, we pass the tall Slettnes Lighthouse, the northernmost mainland lighthouse on Earth.

Day 12. Sunday 31 October 2027

DISEMBARK SHIP - KIRKENES - SAARISELKA | B L D

This morning we will arrive in Vardø before we continue south towards our next port, Kirkenes. We will be treated to dramatic coastal vistas as we approach the shore. Here, we leave our ship behind as we continue our journey south toward Finland on land. Our adventure begins at the pier, where we are welcomed with an expert-led presentation introducing the magnificent king crab. We enjoy a fascinating, up-close encounter as we learn about this prized Arctic delicacy and the traditions surrounding its harvest.

Following this immersive experience, we return to the restaurant to savour a beautifully prepared king crab salad, crafted by skilled chefs using the freshest crab

We then continue our journey as we travel across the border into Finland, arriving in Saariselkä—a charming ski village nestled in the heart of Finnish Lapland's pristine wilderness. Upon arrival, we check in to our hotel and settle in for the evening.

Day 13. Monday 1 November 2027

SAARISELKA | B L

Waking up in Saariselkä, we have another day in Finland's winter wonderland to look forward to. We begin the day travelling to Inari, the heart of Finland's Sámi culture. This charming parish village captivates us with its pristine wilderness and rich cultural heritage.

Upon arrival, we meet our local guide who accompanies us throughout the day, sharing insights into the traditions, history, and unique way of life of the Sámi people. We visit the stunning Jäniskoski rapids along the Juutua River, where we admire this striking natural spectacle. We also explore the renowned Siida Sámi Museum, featuring engaging indoor and outdoor exhibits that bring to life the culture, history, and natural environment of the far north.

Day 14. Tuesday 2 November 2027

SAARISELKA | B D

Today, we enjoy a day at leisure to explore the small village, or why not try the toboggan near the hotel, or one of the many optional excursions on offer.

This evening, our guide leads us on a gentle hike into the beautiful Urho Kekkonen National Park. We arrive at the cozy Aurora Hut, where our guide hosts an inspiring aurora workshop. We get to admire stunning photographs of the northern lights and listen to fascinating stories and facts about this magical phenomenon.

Day 15. Wednesday 3 November 2027

SAARISELKA - SINETTA | B D

Today, we continue our journey south through Finland. Along the way we will make a short stop to visit the Sodankylä Old Church. We will then experience Santa Claus Village, where we can see herds of reindeer and even meet the jolly bearded man himself.

In the evening, we will check into an Arctic snowhotel in Sinettä, where we can unwind and enjoy the hotel's spa and sauna facilities. Tonight we will enjoy dinner at the hotel before we spend the night in a toasty glass igloo, looking out for the Aurora through the 360 degree glass roof.



Day 16. Thursday 4 November 2027

SINETTA - ROVANIEMI | B L

Today we will transfer to our hotel in Rovaniemi. This Arctic city has an intriguing history, having grown to prominence in the 19th century due to the Lapland gold rush. After extensive destruction during World War II, the city had to be rebuilt, and its footprint was redesigned in the shape of a reindeer's head.

Besides reindeer, another iconic Lapland animal is the husky. In the afternoon, we will take a tour of a husky dog kennel and meet its friendly, furry residents. We will also learn about the long relationship these dogs have with the local people, and find out how they're reared to become as fit and as hardy as they are.

After spending some time with the dogs, enjoy a thrilling husky-drawn cart or sled ride through the Lapland wilderness (subject to suitable weather conditions). Once it's over, we can enjoy a snack and a hot drink around the roaring fire.

Day 17. Friday 5 November 2027

ROVANIEMI - HELSINKI | B D

Today, we leave the Rovaniemi and travel by train to Helsinki, Finland's capital. Widely regarded as one of the world's best cities to live in, Helsinki is vibrant and colourful, and offers a delicate balance of historic architecture and contemporary living. The city is also known for its incredible natural scenery, with countless nature trails nearby.

After a late afternoon arrival, spend the rest of the day exploring the city and discovering the many hidden gems dotted around the centre.

Day 18. Saturday 6 November 2027

HELSINKI | B

Today, we enjoy a full free day in Helsinki. Take the time to explore the city at your own pace.

Day 19. Sunday 7 November 2027

TALLIN | B D

This morning we take a ferry across the Gulf of Finland, arriving in the historic capital of Estonia for a full-day excursion to Tallin. We will enjoy a combined bus and walking tour of the city, where we will get to see the Baroque Kadriorg Park and the seaside district of Pirita. Characterised by the ruins of a 15th century convent, this district encompasses a long sandy beach, an adventure park, and dense forests.

Tonight, we will enjoy a special farewell dinner with our tour guide and our fellow travellers.

Day 20. Monday 8 November 2027

HELSINKI - HOME PORT | B

After breakfast we will be transferred to the airport in Helsinki to begin our journey home.

Day 21. Tuesday 9 November 2027

IN FLIGHT

Day 22. Wednesday 10 November 2027

ARRIVE HOME PORT

Today we will arrive back into Australia. Our Tour Host will travel to Mackay and will bid us farewell in transit or on arrival in Mackay.

INCLUDED SERVICES

- Economy class flights from your home port to Oslo and return from Helsinki
- 2 nights accommodation in Oslo
- 6 night cruise on board MS Richard With
- 9 nights hotel accommodation in Norway & Finland
- 1 nights accommodation in a Glass Igloo in Rovaniemi
- Entry Fees for all included sightseeing throughout the itinerary (unless otherwise stated)
- Services of an experienced Helloworld Travel Tour Host
- 18x Breakfasts (B) 8x Lunches (L) 13x Dinners (D)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Polar Outside Twin N3	\$18,495	\$18,695	\$18,295
Arctic Superior Double P2D	\$18,995	\$19,195	\$18,795

*Prices are per person twin share. Single supplement of \$6,500 applies (only applicable in the P2D Arctic Superior cabin)

Norwegian coastal voyage

A PLACE TO REST YOUR HEAD

MS RICHARD WITH

From Bergen to Kirkens

When Captain Richard With established the Norwegian Coastal Express in 1893, he made an enormous impact on life along the Norwegian coastline. The MS Richard With lives up to that legacy. In 2022, MS Richard With was upgraded to a green hybrid ship. Emissions are cut by large battery packs combined with the ship's brand new low emission engines, reducing fuel consumption and CO2-emissions by approximately 25 percent. The ship is also updated with state of the art navigation and control equipment, new waste water treatment equipment, and SRC technology that reduce NOx emissions by at least 80 percent. Relax in the ship's panorama lounges and take in the unforgettable views of remarkable coastal scenery, much of it the same as when the first Hurtigruten boats sailed by more than a century ago. Beautiful art throughout the ship's interior adds contemporary elegance to the vessel's maritime ambience.

ONBOARD EXPERIENCE

- An on board Coastal Experience Team will offer interesting lectures, presentations and on board activities
- Outdoor explorer deck allows you to enjoy the spectacular scenery as you pass by
- Large panorama and observation lounges offer a unique atmosphere and the best views on the ship
- The Panorama Bar is the perfect place to mingle with your fellow travellers
- The Torget main restaurant will serve up all of your meals on the journey
- The Krysten Fine Dining Restaurant serves innovative dishes with high quality local produce and is also open for à la carte lunches
- A fitness room and sauna is available
- Wi-Fi is available on board
- A lift is available to get you around the ship with ease

YOUR PRIVATE STATEROOM

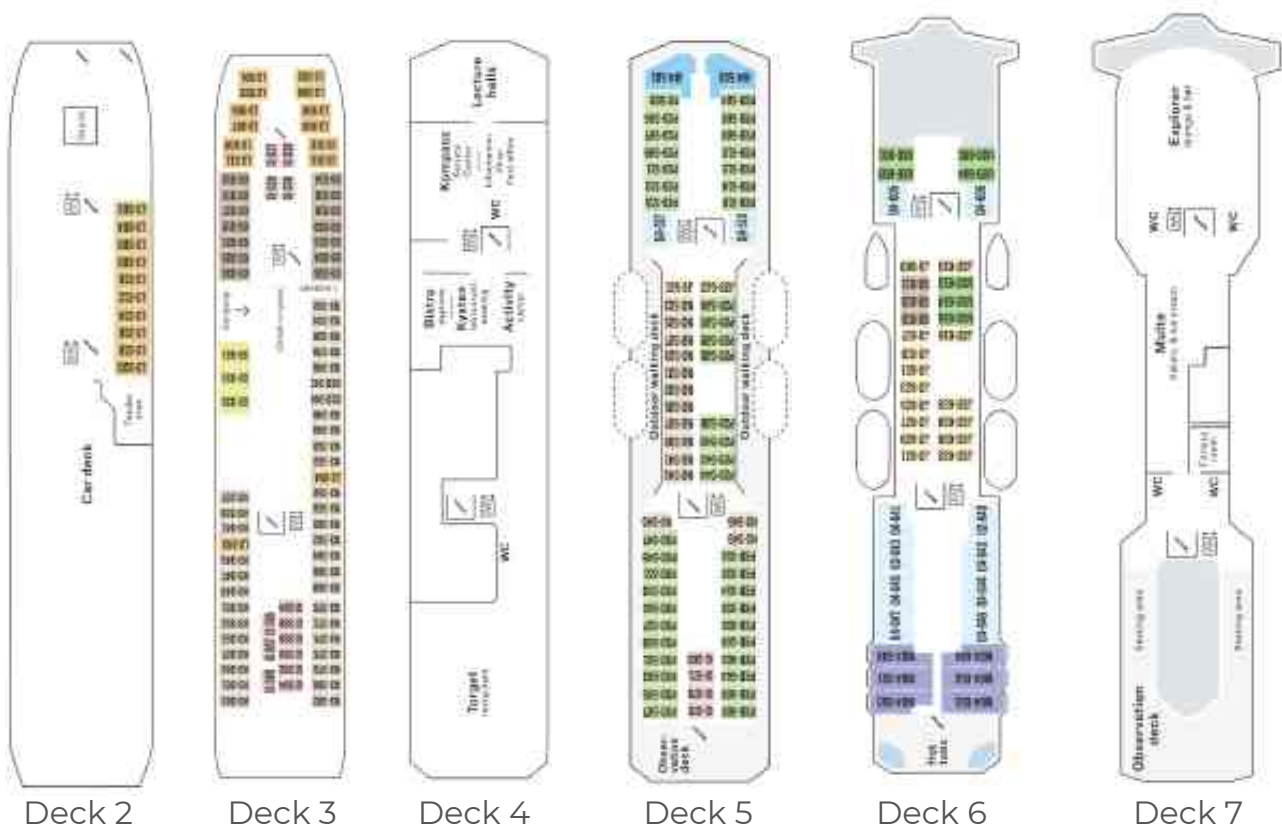
Polar Outside Stateroom | Category N2

These staterooms are situated mostly on the middle or lower decks and all have private bathrooms. These cabin categories have separate beds, one of which is a sofa bed, or upper and lower berths. All cabins have individual specifications.



Arctic Superior Stateroom | Category P2D

Relaxation and comfort are the hallmarks of the Arctic superior cabins. Situated on upper decks, they all have private bathrooms, tea and coffee-making facilities and TVs. The cabins have double beds. All cabins have individual specifications.



The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Payment Schedule, Booking & Medical Form

- NON-REUNDABLE DEPOSIT of \$1,500 per person is due within 7 days of booking.
- INTERIM PAYMENT of \$10,000 is required by 1 DEC26.
- FINAL PAYMENT is due by 2 JUL27.

Failure to make payments as per the schedule may result in your booking being cancelled and your deposit forfeited. If your reservation is made after these dates, full payment of any funds already due is required at time of booking.

You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portorage (unless specified) and travel insurance.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website - www.hostedjourneys.com.au/termsandconditions



Contact your local Travel Professional
13 14 15



www.hostedjourneys.com.au