

helloworld
TRAVEL
HOSTED JOURNEYS

MADAGASCAR ADVENTURE + SEYCHELLES & MAURITIUS

22 DAYS | DEPARTING 2 JANUARY 2025

SMALL GROUP HOSTED JOURNEYS

AVAILABLE
EXCLUSIVELY
TO HELLOWORLD
TRAVEL

HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



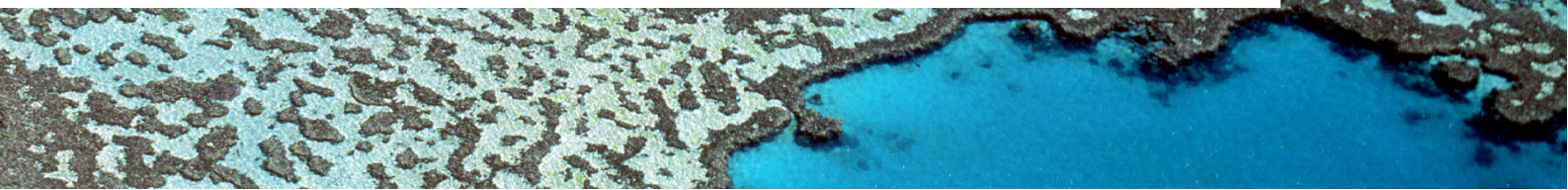
Arches National Park, Utah



Parc Güell, Barcelona



Arashiyama Bamboo Forest, Kyoto



HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.







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Nosy Iranja Island



RELAX KNOWING YOU'RE INEXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Having worked for Helloworld Travel Mackay for over 20 years, Matthew has set foot on every continent and travelled to over 70 countries. He has also hosted groups across the globe including the iconic National Parks of the USA, Christmas in New York, Europe, expeditions to the Arctic and Antarctica, plus an African safari in Kenya and Tanzania. Within Australia, he has also taken travellers to discover outback Queensland and most recently an iconic rail journey on board the Ghan Expedition.

"I invite you to join me on this incredible journey to one of the most untouched regions of the world. I am excited to share this experience with you as we cruise in luxury with one of the world's leading small ship cruise companies PONANT."

Matthew Perre, Owner & Manager
Helloworld Travel Mackay, Mt Pleasant & Willows Townsville



Matthew Perre

ITS ALL ABOUT THE EXPERIENCE

Magnificent Madagascar

Madagascar is, above all, a nature destination. While there are certainly interesting man-made facets of the country — including colonial towns, native crafts, and sleepy coastal villages — Madagascar is an eco-traveller's dream. From endless jungles filled with endemic plants, rare birds, and endangered animals, to the white-sand beaches of the Malagasy Islands and limestone karst formations of Ankarana, the island is an explosion of nature at each turn. Cut off from the African mainland 165 million years ago, Madagascar evolved in isolation, leading to many unique and endemic species. The hands-down superstars of this wild performance are the endangered lemur, of which 90 percent of the surviving global population is found only here.

The lush highlands of Madagascar's centre stand in stark contrast to the open savannah of the west and cactus forests that characterise the southern tip, and no island of its size can boast its diversity. Madagascar is home to hundreds of endemic species, including lemurs, chameleons and butterflies, the east African island is a destination for wildlife and nature enthusiasts.







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Seychelles



DISCOVER MORE

Seychelles, Madagascar & Mauritius

From Victoria on the island of Mahé, you will first sail to La Digue, a veritable picture-postcard of the Seychelles: palm trees, granite rocks, white sand and crystal-clear waters.

Your ship will then set sail for the northern tip of Madagascar. You will be dazzled by the beauty of the deserted beaches and preserved coral reefs of the idyllic islets in the Nosy Hara, Nosy Komba and Nosy Tanikely marine parks, renowned for their fabulous underwater life.


In Majunga, you will explore Ankarafantsika National Park, home to numerous bird and lemur species.

After exploring the picturesque and sumptuous city of Belo sur Mer, Le Champlain will then sail towards the wild expanses of the UNESCO Biosphere Reserves in the south-west of Madagascar. Near the mouth of the Onilahu River, Tulear enjoys an exceptional flora that will delight lovers of botany.

Along the immense beaches edged with dunes in Sarodrano, you will experience an exceptional encounter with one of the planet's last "sea nomad" people, the Vezo. You will discover their fishing villages and ancestral maritime know-how.

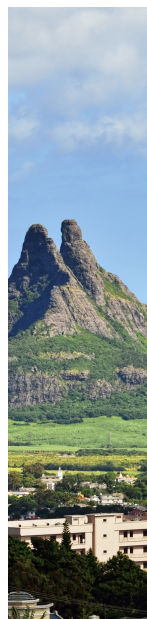
Out at sea await turquoise waters, the magnificent coral reefs and the natural pools of Nosy Ve, an islet of white sand that shelters a large colony of red-tailed tropicbirds.

After calling at Pointe des Galets on La Réunion island, Le Champlain will reach Port Louis in Mauritius, where this unforgettable cruise will draw to an end.





Mauritius Island



Madagascar Adventure + SEYCHELLES & MAURITIUS

Immerse yourself in an expedition cruise in the Indian Ocean to discover "the island continent" of Madagascar. From the Seychelles to Mauritius, set off for 16 days aboard Le Dumont D'urville, between beaches, dives, encounters with local populations and the discovery of endemic fauna and flora in rarely visited places of stunning natural beauty. A cruise discovering the incredible natural riches of Madagascar and its people with their authentic traditions including outings and shore visits in zodiac inflatables with a team of experienced naturalist...

TRIP SCALE Leisurely On the Go

TOUR HIGHLIGHTS

- Enjoy a welcome dinner at a local restaurant in Victoria, Seychelles
- Discover Mahe, the main island of the Seychelles
- See the magnificent beaches and emblematic granite rocks
- Explore the marvelous Botanical Gardens in Victoria
- Visit the small island paradise of Le Digue
- Enjoy the onboard service during days at sea onboard PONANT Le Dumont D'urville
- Marvel at the marine "tsingles" (rock formations) rising from the waters, a typical view of Madagascar
- Explore the veritable open-air aquarium inhabited by 280 marine species as you snorkel in the waters of Nosy Hara
- Get to know the local lemurs during a stop in Nosy Komba, otherwise known as "lemur island"
- Visit the uninhabited island of Nosy Tanikely, nicknamed the "island of little earth" and see the magnificent white sandy beaches that border a lagoon of crystal clear waters
- If you're feeling energetic take a hike to the summit of Nosy Tanikely and see the old lighthouse as you enjoy superb views over the ocean
- Discover the lively cosmopolitan town of Majunga, known for its outstanding natural sights and rich history and heritage
- Marvel at the picturesque beauty of Belo sur Mer, a fishing village renowned for its Dhows, the traditional sailing boats of Madagascar
- Visit the port town of Toliara and the small village of Sarodrano
- Spot the local birdlife on the unspoiled paradise of Nosy Ve
- Discover the rich port history of Pointe Des Galets
- Explore the town of Port Louis, the multi-cultural capital of Reunion



Trois Mamelles



Webervogel



PONANT Le Dumont D'urville

DAY 1. Thu 2 January 2025

HOME PORT – IN TRANSIT

Let's begin our journey as we depart our home port and fly to the Seychelles. Our Tour Host will travel from Mackay and meet us either in transit, or on arrival in the Seychelles.

DAY 2. Fri 3 January 2025

ARRIVE MAHE, SEYCHELLES

Today we will arrive in Mahé, Seychelles. We will be met on arrival and transferred to our accommodation. This afternoon we will have some time to settle in before we enjoy a welcome dinner to get to know our fellow travellers.

DAY 3. Sat 4 January 2025

MAHE – EMBARK CRUISE

Discover Mahé, the main island of the Seychelles and also the largest of the archipelago, home to the capital, Victoria. Mahé has almost 70 beaches of fine sand, framed by the emblematic granite rocks, and whose crystal clear waters are renowned for their rich underwater life. The island is also famous for its splendid mountain panoramas accessible on hikes, such as the Morne Seychellois, which is 905 metres high and overlooks the Indian Ocean.

DAY 4. Sun 5 January 2025

LA DIGUE ISLAND

La Digue Island is a veritable concentration of all the beauty of the Seychelles. This small piece of land that looks like paradise is the third-largest island in the Seychelles, despite its modest size. Turquoise waters just asking you to swim in them, lush vegetation sheltering giant tortoises, beaches of fine sand fringed with coconut trees and surrounded with those emblematic large granite rocks with their pink highlights like at the famous Anse Source d'Argent.

DAY 5 & DAY 6. Mon 6 & Tue 7 January 2025

AT SEA

During our journey at sea, make the most of the many services and activities on board. Take a moment of relaxation or be tempted by the swimming pool and outer deck. Enjoy the conferences or shows on board or do some shopping in the boutique.

DAY 7. Wed 8 January 2025

NOSY HARA

Its limestone rock formations rising from the waters typical of Madagascar, make Nosy Hara both exceptional and immediately recognisable. Located to the north-west of Madagascar, the island is a protected area due to its incredible biodiversity. It is a veritable open-air aquarium inhabited by around 280 marine species. The rocky columns edged with gorgeous white-sand and pebble beaches fading into shades of deep blue make an idyllic place cut off from the world. This is an ideal location for snorkelling.

DAY 8. Thu 9 January 2025

NOSY KOMBA & NOSY TANIKELY

During our cruise, our ship will stop in Nosy Komba, otherwise known as "lemur island". Not far from the Madagascar mainland, this volcanic island shaped like a gigantic turtle shell is covered in dense tropical rainforest. This vegetation is home to amusing black lemurs – furry orange-brown and black creatures that are surprisingly agile and call to each other from amongst the trees. The many small beaches and the emerald-coloured water make Nosy Komba a natural gem that only a select few visit.

In the heart of the Nosy Be archipelago, discover Nosy Tanikely, nicknamed the "island of little earth." In addition to a magnificent white sand beach bordering a lagoon of crystal-clear waters, the island, which is uninhabited, has exceptional marine and terrestrial biodiversity. Thanks to this, the area has been classified as a "marine and coastal protected area" since 2010. It is a perfect spot for swimming and snorkelling. Hiking fans won't be left out either: a stunning walk that climbs to the summit of the island will enable them to discover the old lighthouse built at the beginning of the 20th century and enjoy superb views over the ocean and surrounding islands.

DAY 9. Fri 10 January 2025

MAJUNGA

A lively and cosmopolitan town on the west coast of Madagascar, Majunga, will be a port of call rich in discoveries. The former capital of the Sakalava kingdom, then a significant interchange due to its prime position between Africa and the Middle East, the city displays an interesting cultural patchwork. Also renowned for its outstanding natural sites, this port of call will provide you with the opportunity to discover Ankarafantsika National Park, home to many endemic animal and plant species, or the Cirque Rouge, immense red sandstone formations classified as national heritage.

DAY 10. Sat 11 January 2025

AT SEA

During our journey at sea, make the most of the many services and activities on board. Take a moment of relaxation or be tempted by the swimming pool and outer deck. Enjoy the conferences or shows on board or do some shopping in the boutique.

DAY 11. Sun 12 January 2025

BELO SUR MER

In the south west of the Menabe Region, in the district of Morondava, you will marvel at the picturesque beauty of Belo sur Mer. This peninsula edged with mangroves alternates fine sandy beaches with rocks plunging into a sea. This fishing village is renowned for its Dhows, the traditional sailing boats of Madagascar, which are built in situ, in the local artisanal boatyard.

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This journey without a port of call will also be an opportunity to enjoy the conferences or shows proposed on board or to do some shopping in the boutique or to meet the PONANT photographers in their dedicated space.

DAY 12 & DAY 13. Mon 13 & Tue 14 January 2025 B L D
TOLIARA & SARODRANO

Located to the south-west of the island of Madagascar, near the mouth of the River Onilahy, Toliara is a port town that opens onto the Mozambique Channel. Inhabited for several centuries, becoming prosperous during the colonial period in the 19th century, Toliara is a cheerful town with unspoilt nature and exceptional flora that will certainly appeal to fans of botany.

Sarodrano is a small village in the south-west of Madagascar in the province of Atsimo-Andrefana, at the mouth of the Onilahy River. This village of Vezo fishermen possesses the authentic and unspoiled charm of remote places. You will be surprised by the dexterity with which these "nomads of the sea" steer their outrigger canoes to fish or keep up their ancestral traditions like seaweed cultivation.

DAY 14. Wed 15 January 2025 B L D
NOSY VE

Five kilometres out to sea from the Malagasy village of Anakao, Nosy Ve is an unspoilt paradise of exceptional wild beauty. Located on a two-kilometre (1.2 miles) long coral bank, this island is unique in that it is home to a colony of endemic birds commonly called red-tailed tropicbird. This nature reserve, a nesting site for rare birds, is unique because it is this species' only reproduction site. The duckboards installed on the island will enable you to observe the birds hidden from view under the forest of Madagascar jewel. This Eden dotted with natural pools is also a setting for coral, fish and sea turtles you can discover while snorkelling.

DAY 15 & DAY 16. Thu 16 & Fri 17 January 2025 B L D
AT SEA

During our journey at sea, make the most of the many services and activities on board. Take a moment of relaxation or be tempted by the swimming pool and outer deck. Enjoy the conferences or shows on board or do some shopping in the boutique.

DAY 17. Sat 18 January 2025 B L D
POINTE DES GALETS

At the end of the 19th century, the construction of the port of Pointe des Galets lasted seven years, with the town called Le Port emerging in its wake. You'll also hear the name "Port-Réunion" used to designate the Pointe des Galets, which is the main port on the island of La Réunion. In fact, it is the only port in France that has five functions: naval base, passenger terminal, commercial port, fishing port and marina. Here you'll be able to discover the former house of the Réunion Railway and Port Company (1878), its marine cemetery and its teeming covered market.

DAY 18. Sun 19 January 2025 B
PORT LOUIS – DISEMBARK SHIP

On the north-west coast of Mauritius, discover Port Louis, the country's multicultural capital. Constantly in movement, the city, which was once a port of call on the route to India, is home to many cultural and historic treasures. In addition to the city's market where you will be able to discover all the local flavours and many handicrafts, make sure that you visit Fort Adelaide. Nestling on the heights of Port Louis, this citadel built in the 16th century, classified as a national heritage monument, offers sumptuous views over the surroundings. Not far from there, the Pamplemousse Botanical Garden will reveal to you its countless plant species, coming from all four corners of the world.

DAY 19. Mon 20 January 2025 B D
PORT LOUIS

Today we will enjoy a full day to explore Port Louis. Take the time to make the most of the local attractions or simply relax.

DAY 20. Tue 21 January 2025 B
PORT LOUIS – IN TRANSIT

This morning we will enjoy breakfast before transferring to the airport for our journey home.

DAY 21. Wed 22 January 2025
IN TRANSIT

We continue our journey back to Australia.

DAY 22. Thu 23 January 2025
ARRIVE AUSTRALIA – HOME PORT

Today we arrive back in Australia and fly to our Home Port. Our Tour Host will travel to Mackay and bid you farewell in transit or on arrival in Mackay.

INCLUDED SERVICES

- Economy class flights from your home port
- 1 night accommodation in Victoria, Seychelles
- 15 nights on board PONANT Le Dumont D'urville
- 2 nights accommodation in Port Louis, Mauritius
- Gratuities for all services included in the itinerary
- Services of an experienced Helloworld Travel Tour Host

DEPARTURE CITY	Mackay	Townsville	Brisbane
Deluxe Stateroom Deck 3	\$17,995	\$18,195	\$17,795
Prestige Stateroom Deck 4	\$19,495	\$19,695	\$17,295

*Prices are per person twin share

INTRODUCING PONANT *Le Dumont D'urville*

Le Dumont-d'Urville belongs to a new generation of ships fitted with innovative equipment and designed to be environmentally friendly, and which come equipped with lounges that are largely open to the exterior, an outdoor swimming pool and a Blue Eye, a multisensorial underwater lounge. Everything is in place for an extraordinary cruise experience. It's now possible to depart for adventure to the most remote places on the planet onboard a ship offering luxury services.

PONANT will always be a French company at heart, so are passionate about spreading the French way of life around the world. Anyone who has come into contact with France will know fine cuisine and gastronomy are central to French culture.

The on board chefs and their galley team interpret and share with guests their passion for French culinary heritage, enriched by products and traditions from the countries visited. Fresh products, carefully selected ingredients, mature cheeses... all this combines to make each meal a feast for the eyes and the taste buds. A superb list of Grand Cru wines can also be ordered from the sommelier.

PONANT are committed to sustainable and responsible tourism practices, so source their food directly from the places they visit, while ensuring to respect the local resources.

Gastronomic restaurant

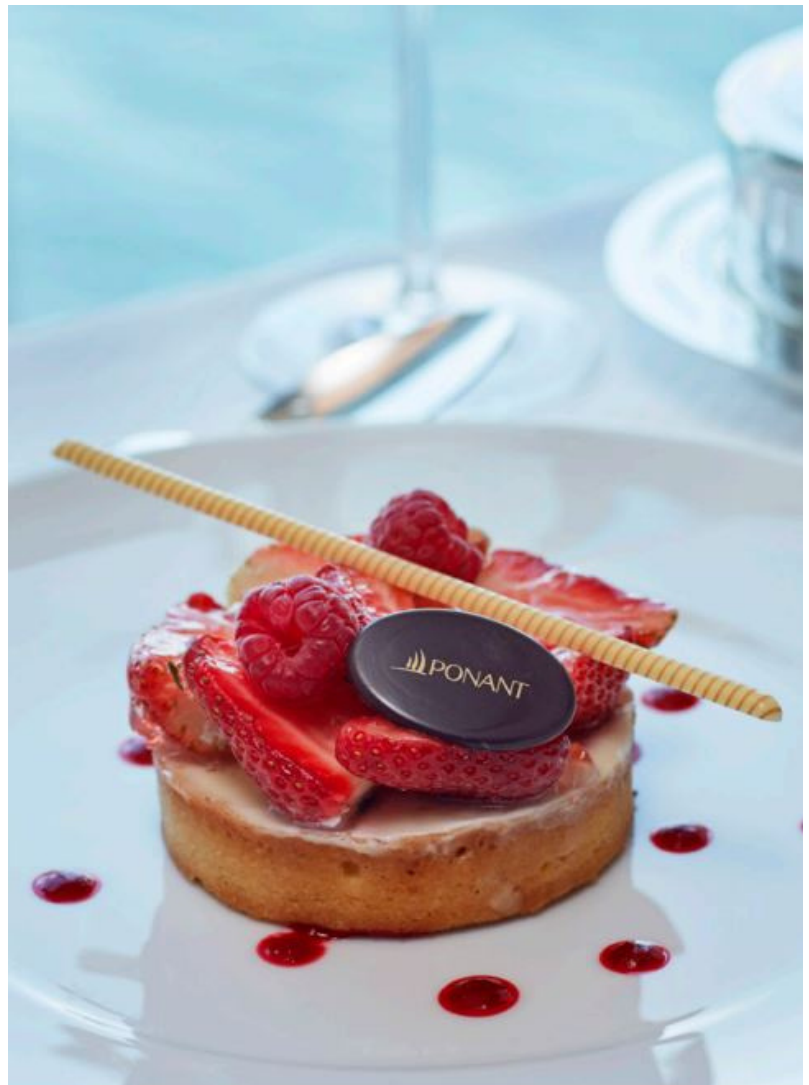
Towards the rear of deck 4 you'll find a panoramic restaurant large enough to accommodate all passengers at one sitting. Offering a different concept than other PONANT ships, this space is open to the exterior and serves buffets of salads, desserts and cheeses. PONANT's attentive staff provide a table service for hot meals.

Grill restaurant

In the restaurant Grill, the atmosphere is more relaxed with the buffet option. From breakfast until dinner, indulge your taste buds with the healthy, delicious and refined buffets prepared by the team in the galley.

Open Bar

From the moment you board and throughout your cruise, unlimited drinks are included, at any time of the day. A drink with friends at the bar, refreshments on your return from an excursion, or in the calm of your Stateroom's balcony: enjoy a large selection of beverages including mineral waters, cold drinks, wines, beer, champagne, spirits, coffee, tea.





The Le Dumont-D'Urville's 92 staterooms and suites are designed to accommodate passengers in an ambiance of refined ethnic chic. Fine materials, comfortable armchairs and bedding, neutral shades enhanced with touches of bright colour and views out over the sea imbue each cabin with an atmosphere conducive to relaxation and exotic escape.

Stateroom Amenities

- 24h room service
- Inclusive Wi-Fi Internet access (availability dependent on navigation and latitude)
- Individually-controlled air conditioning
- Dressing room with shelves and closet
- Dressing table and hairdryer
- Dyptique Paris top-of-the-line bath products
- Minibar included
- Nespresso coffee maker and boiler
- Electronic safe
- Direct line telephone
- Bose Bluetooth speaker
- Flat screen TV, international channels (availability dependent on navigation) and videos on demand
- 110V American (two flat pins)/220V European (round sockets with two round pins)

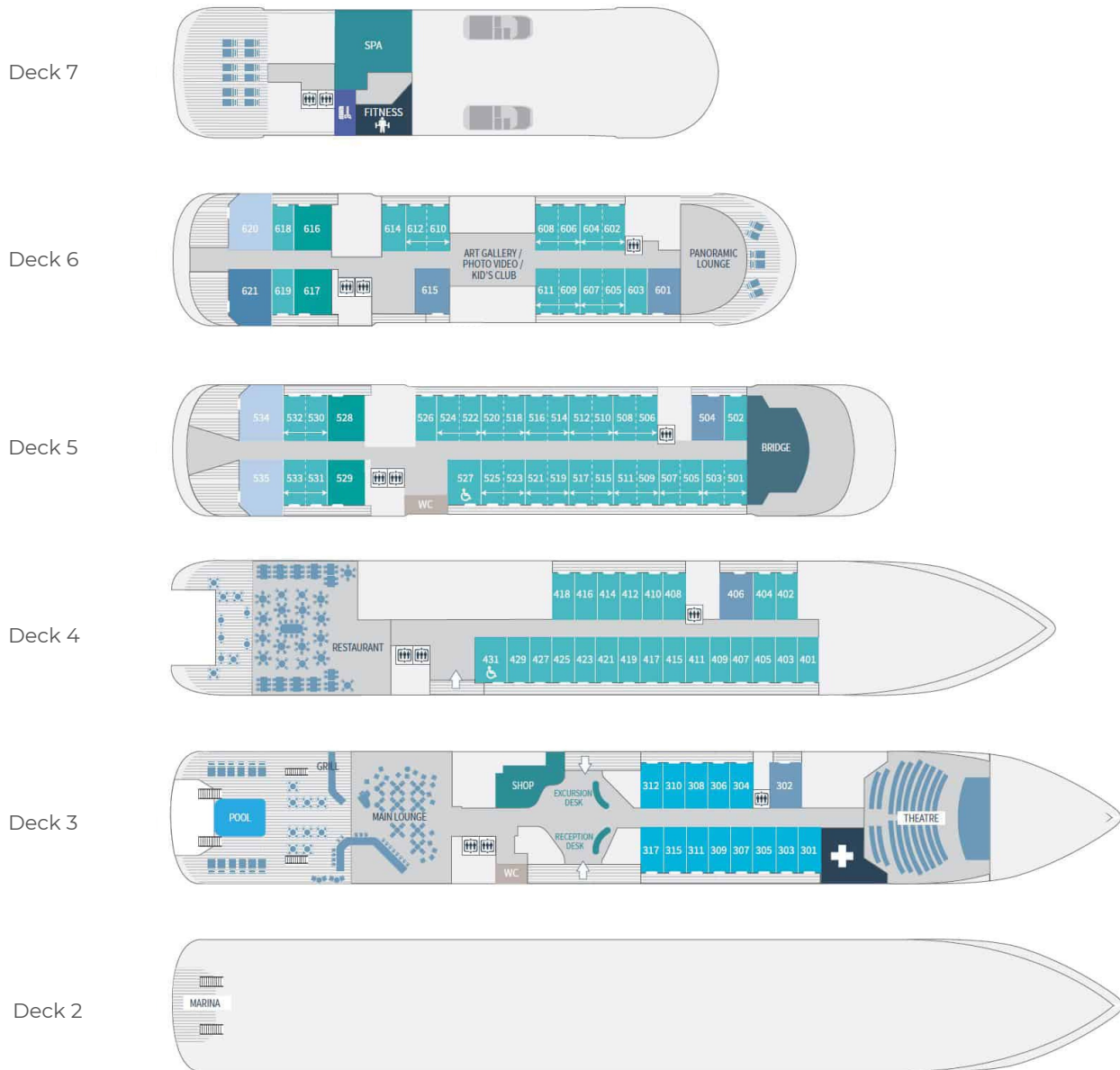


Deluxe Stateroom | Deck 3



Prestige Stateroom | Deck 4 or 5

PONANT Le Dumont-D'Urville Deck Plan



Deck 2 - Marina

Deck 3 - Pool | Main Lounge | Shop | Excursion Desk | Reception | Theatre

Deck 4 - Restaurant

Deck 5 - Bridge

Deck 6 - Art Gallery | Photo & Video Centre | Panoramic Lounge

Deck 7 - Spa | Fitness Centre | Sun Deck



Deluxe Stateroom | Deck 3



Prestige Stateroom | Deck 4 | 5 | 6

Ship Specifications

- Length: 430 ft
- Beam: 59 ft
- Cruising speed: 12 knots
- Year Built: 2019
- Flag: French
- Guest decks: 6
- Guest capacity: 184
- Normal crew size: 112
- Gross tonnage: 9,976 UMS
- Outdoor Pool

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

A partial payment of \$5,000pp is due 12th January 2024. Final payment is due no later than 4th October 2024. Failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website - www.hostedjourneys.com.au/termsandconditions

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