

#### **HOSTED JOURNEYS**

# Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Polphin

Annabel Dolphin General Manager









#### **HOSTED JOURNEYS**

# What sets us apart

# EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot. exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

#### PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allows us to keep our finger on the pulse of local dynamics and to manage your safety and security.

# SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

## CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

#### UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

#### TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

# INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

# DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.



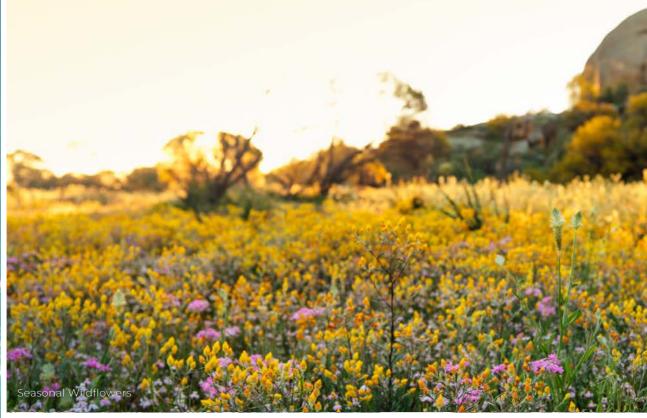












#### RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Bronwyn has been in the travel industry for over 35 years, having lived and worked overseas for various travel companies. Bronwyn believes travel should excite and inspire you, rejuvenate and ground you, educate and challenge you, and most of all, it should humble you. One of her favourite places in the world is Sicily in Italy. The beaches were incredible as well as the scenery and people.

"I invite you to join me on this exciting adventure around southwest Western Australia. I love train travel and I am particularly excited for you to join me on one of the most iconic rail journeys in Australia on board the spectacular Indian Pacific!."

Bronwyn McLaren Travel Advisor, Helloworld Travel Willows Townsville



#### IT'S ALL ABOUT THE EXPERIENCE

# Western Australia

Traveling around Southern Western Australia offers a diverse and captivating experience, showcasing the region's natural beauty and cultural richness. Starting in Perth, the state's capital, explore the vibrant city life and iconic landmarks like the Perth Mint and Kings Park. Venturing south, the famous Margaret River region awaits with its world-class wineries, pristine beaches, and lush forests. Wine enthusiasts can indulge in tastings at boutique vineyards, while outdoor enthusiasts can surf the renowned breaks at places like Surfers Point or hike the Cape to Cape Track for breathtaking coastal views.

Continuing south, the historic town of Albany beckons, boasting a rich maritime history and stunning landscapes. Further east, the charming town of Esperance welcomes travelers with its dazzling white-sand beaches and crystal-clear waters. The iconic Pink Lake and Cape Le Grand National Park offer opportunities for wildlife encounters, with kangaroos lounging on the beach and the chance to climb Frenchman Peak for panoramic views.

Southern Western Australia provides a unique blend of urban sophistication, wine country allure, and natural wonders, making it a must-visit destination for those seeking a diverse and enriching travel experience.











#### **DISCOVER MORE**

# Indian Pacific Rail Journey

### Perth to Sydney

A fabled journey. Follow the path of bush pioneers, gold rush prospectors, and legendary adventurers as you make an epic transcontinental crossing aboard the Indian Pacific. By embarking on this transcontinental journey, you'll be following in the footsteps of those who have dared to venture beyond the city limits – the legendary adventurers, goldrush prospectors and bush pioneers who forged their lives in Australia's spectacular yet unforgiving interior.

### Day 1 - Kalgoorlie

Your journey from the Indian Ocean to the Pacific Ocean begins as you pull away from the platform in Perth mid-morning. Settle into your comfortable cabin and get to know the creature comforts of life onboard. Enjoy a modern Australian lunch as you glide through the picturesque rolling hills of the Avon Valley. After a relaxing afternoon onboard, enjoy a three-course dinner prior to your late evening arrival in the wild west township of Kalgoorlie.

### Day 2 - Nullabor Plain

Awake to the spectacular expanse of the Nullarbor Plain to watch the sunrise. Be captivated by the big blue skies and ancient stillness of the desert landscape, broken only by a mob of friendly kangaroos. Waiting ahead is the charm of the once-thriving Nullarbor railway community – now ghost town – of Cook. Sit back and relax as the train continues its trek across the longest single stretch of railway in the world. Another mouth-watering dinner is followed by relaxed conversation in the lounge before a restful night's sleep.

### Day 3 - Adelaide

On arrival in elegant Adelaide, you have the choice of a walking tour (seasonal), a behind-the-scenes tour of the world famous Adelaide Oval, breakfast inside the Adelaide Central Markets, a scenic drive through the hills, or a coach tour of the city sights.

### Day 4 - Blue Mountains

Wake in the picturesque Blue Mountains. See the majestic Three Sisters at Echo Point and the views at Jamison Valley before completing your journey on our chartered NSW rail service (fully hosted by our Indian Pacific Crew) into Sydney Central Station. Alternatively, stay on board the Indian Pacific to travel directly to Sydney.



# Western Australia + INDIAN PACIFIC RAIL JOURNEY

Travel through a tapestry of landscapes, from the vibrant cityscape of Perth to the pristine beaches of Margaret River and the historic charm of Albany. As the adventure unfolds, catching the Indian Pacific train from Perth to Sydney adds a distinctive touch to the experience. The transcontinental journey spans vast, awe-inspiring landscapes, offering glimpses of the iconic Nullarbor Plain and the rugged beauty of the Australian outback, creating an unforgettable cross-country odyssey from the serene west coast to the bustling east coast.

TRIP SCALE	Leisurely	On the Go

#### **TOUR HIGHLIGHTS**

- Enjoy a welcome dinner in Perth
- Board a ferry to Rottnest Island and embark on a coach tour exploring the most spectacular locations
- Visit Busselton and explore the Jetty, including entry into the Underwater Observatory
- Travel to Margaret River and enjoy the mosaic of pristine natural wonders, premium wineries and incredible coastlines
- Take a cellar door tour at one of the best wineries in Margaret River, Hamelin Bay Wines including a 3 course lunch
- Journey to Cape Leeuwin for a fully guided tour to the top of the tallest lighthouse on mainland Australia
- Experience the world famous Tree Top Walk at the Valley of the Giants in Denmark
- Visit Albany's Historic Whaling Station and take an interactive journey through the last operating whaling station
- Immerse yourself in the Anzac legend at the National ANZAC Centre at Albany's Princess Royal Fortress
- Explore Fitzgerald River National Park, known for its sensational views over the Fitzgerald Coast
- Take in the views from Bluff Knoll Lookout, offering spectacular views of Bluff Knoll and the Stirling Range
- Travel to Cape Le Grand National Park, a rugged coastline with large granite outcrops, and idyllic white beaches.
- Roam the 15-metre-high multicoloured granite cliff, Wave Rock and discover ancient rock paintings
- Take in all that Perth has to offer on a half day city tour
- Embark on a day tour to the Pinnacles Desert & New Norcia and see thousands of limestone pillars rise from the sands
- Cruise to Freemantle on the magnificent Swan River
- Board the Indian Pacific for an exciting journey from the Indian Ocean to the Pacific Ocean, Perth to Sydney
- Awake to the spectacular expanse of the Nullarbor Plain to watch the sunrise
- Enjoy a day in Adelaide with a choice of day tour
- Make a stop in the Blue Mountains to see the majestic Three Sisters at Eco Point
- · VIsit Sydney and enjoy a wonderful farewell dinner







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#### Day 1. Tue 24 September 2024 **HOME PORT - PERTH**

Let's begin our journey as we depart our home port and fly to Perth. Our tour host will travel from Mackay and meet us either in transit or on arrival in Perth. Upon arrival we will make our way to our accommodation for some time to freshen up before a welcome dinner to get to know our fellow travellers.

#### Day 2. Wed 25 September 2024 **PERTH**

Today we will board the Rottnest Express at Fremantle Ferry Terminal and enjoy the journey across to Rottnest Island. On arrival we will take a 90-minute coach tour of the island and explore the most spectacular locations. Get an insight into the island's cultural and historical heritage, diverse wildlife, fauna and social heritage. At the completion of our tour we will enjoy lunch, have some free time on the island before we return to Perth for an evening at leisure. .

#### Day 3. Thu 26 September 2024 **PERTH - MARGARET RIVER**

As we depart the city of Perth we will travel to the coastal city of Busselton. Here we will take a walk on the Busselton Jetty and take some time to explore the Underwater Observatory.

Afterwards we will continue our journey onto Margaret River. The Margaret River Region is an enticing mosaic of pristine natural wonders, undulating vineyards, premium wineries and world-class restaurants, towering forests and incredible coastal panoramas. Tonight will be an evening at leisure.

#### Day 4. Fri 27 September 2024 MARGARET RIVER

After a leisurely morning we will make our way to Hamelin Bay Wines, hailed as one of the best of the best wineries in the Margaret River region. Here we will enjoy a Cellar Door Tour including wine tasting and a 3 course lunch.

Hamelin Wines is one of the most iconic vineyards in the Margaret River region, with stunning views over rolling hills, framed by majestic Karri trees. Assisted by the Margaret River maritime micro-climate, Hamelin Bay continues to strive for excellence in every vine.

#### Day 5. Sat 28 September 2024 MARGARET RIVER - ALBANY

After breakfast we will begin our journey to Albany. Enroute we will make a stop at Cape Leeuwin where we will take in a fully guided tour to the top of the tallest lighthouse on mainland Australia where a vast seascape unfolds, and the Southern and Indian Oceans meet. We will also explore the Interpretive Centre, an outstanding interactive experience. Cape Leeuwin Lighthouse remains an important working lighthouse, vital for vessels navigating around the treacherous cape.

This afternoon we will make our way to the Valley of the Giants in Denmark, WA. The Valley of the Giants is an iconic region on the south coast of Western Australia between Denmark and Walpole. On arrival we will experience the world famous Tree Top Walk suspended 40 meters high in the canopy of the ancient tingle forest.

This evening we will enjoy dinner at our hotel in Albany.

#### Day 6. Sun 29 September 2024 **ALBANY**

After breakfast we will make our way to Albany's Historic Whaling Station and take an interactive journey through the last operating whaling station in Australia. We will wander through a series of audio-visual displays, artefacts and whaling history.

Afterwards we will visit the award winning National Anzac Centre, one of Australia's most important cultural pilgrimages. Located within Albany's heritage listed Princess Royal Fortress, the centre overlooks the actual harbour from which over 41000 men and women departed Australia for the Great War. Immerse yourself in the Anzac Legend and follow personal stories through state-of-the-art technology, multimedia, and historic artefacts. Prepare to remember, learn and explore.

Tonight we will have a night at leisure in Albany.

#### Day 7. Mon 30 September 2024 **ALBANY - ESPERANCE**

Today we will journey from Albany, along the coast to Esperence. We will take the opportunity to explore Fitzgerald River National Park, known for its sensational views over the Fitzgerald Coast. We will make our way to Bluff Knoll Lookout, offering spectacular views of Bluff Knoll and other peaks of the Stirling Range.

Tonight we will enjoy dinner at our hotel in Esperance.

#### Day 8. Tue 1 October 2024 **ESPERANCE - WAVE ROCK**

After breakfast we will make our way to Cape Le Grand National Park, just 45 minutes drive from Esperenace. This ancient, rugged coastline has large granite outcrops, and idyllic white beaches. Inland, rolling heathlands are home to pygmy possums, western grey kangaroos and a diversity of colourful wildflowers including dense thickets of showy banksia.

Afterwards we will make our way to Wave Rock where we will enjoy dinner this evening.

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#### Day 9. Wed 2 October 2024 WAVE ROCK - PERTH

Western Australia's coastline captivates surfers worldwide, but its biggest swell rises from the vast outback plains – with no oSTARTcean in sight. Roam the 15-metre-high multicoloured granite cliff to appreciate how Wave Rock got its name, then discover ancient rock paintings and – following the winter rains – a magical carpet of colourful wildflowers. Have some time here to explore Wave Rock and the Visitors Centre before our journey back to Perth.

#### Day 10. Thu 3 October 2024 PERTH

After a leisurely breakfast we will take some time to delve into all that Perth City has to offer with a guided half day city tour, taking in all the must see sights. Tonight we will enjoy a night at leisure in Perth.

#### Day 11. Fri 4 October 2024 PERTH

Today we will leave the city behind and embark on a day tour to the Pinnacles Desert & New Norcia. On arrival in New Norcia we will take a town tour with a local guide before a delicious lunch. We will then explore Numbung National Park, one of Western Australia's most unique natural attractions. Thousands of huge limestone pillars rise from the shifting yellow sands and look more like something from a science fiction movie. This evening return to Perth for a night at leisure.

#### Day 12. Sat 5 October 2024 PERTH

After breakfast we will cruise to Fremantle. Take in the wonderful sights on the Swan River as we cruise the calm waters on this 2 hour and 45-minute cruise. Journey along the river admiring scenery of Perth's downtown skyline, Fremantle's busy inner harbour, upscale suburbs and yacht clubs, the beautiful cliff faces of Black Wall Reach, the famous Point Walter 'Spit' and Perth's iconic 'Blue Boat House', the Crawley Edge Boatshed.

This evening enjoy dinner at a local restaurant on our last evening in Perth.

#### Day 13. Sun 6 October 2024 BOARD THE INDIAN PACIFIC

Our journey from the Indian Ocean to the Pacific Ocean begins as we pull away from the platform in Perth midmorning. Enjoy a modern Australian lunch as we glide through the picturesque rolling hills of the Avon Valley.

After a relaxing afternoon onboard, enjoy a three-course dinner prior to our late evening arrival in the wild west township of Kalgoorlie.

#### Day 14. Mon 7 October 2024

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#### **NULLABOR PLAIN**

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Awake to the spectacular expanse of the Nullarbor Plain to watch the sunrise. Be captivated by the big blue skies and ancient stillness of the desert landscape, broken only by a mob of friendly kangaroos. Waiting ahead is the charm of the once-thriving Nullarbor railway community – now ghost town – of Cook. Sit back and relax as the train continues its trek across the longest single stretch of railway in the world. Another mouth-watering dinner is followed by relaxed conversation in the lounge before a restful night's sleep.

#### Day 15. Tue 8 October 2024 ADELAIDE

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On arrival in elegant Adelaide, we have the choice of a walking tour, a behind-the-scenes tour of the world famous Adelaide Oval, breakfast inside the Adelaide Central Markets, a scenic drive through the hills, or a

## Day 16. Wed 9 October 2024 BLUE MOUNTAINS - SYDNEY

coach tour of the city sights.

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Wake in the picturesque Blue Mountains. See the majestic Three Sisters at Echo Point and the views at Jamison Valley before completing your journey on our chartered NSW rail service (fully hosted by our Indian Pacific Crew) into Sydney Central Station. On arrival transfer to our accommodation for our overnight stay in Sydney.

#### Day 17. Thu 10 October 2024 SYDNEY - HOME PORT

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After breakfast we will transfer to Sydney Airport for our flight home. Our tour host will travel to Mackay and will bid us farewell in Sydney, Brisbane or on arrival in Mackay.

#### **INCLUDED SERVICES**

- Return economy class flights from Home Port
- Private transfers throughout the itinerary
- 12 day touring in Southern WA with accommodation
- 3 nights onboard the Indian Pacific in a Gold Service cabin
- All meals onboard the Indian Pacific including all Australian wines, beers, basic spirits & non alcoholic beverages
- All inclusive Off Train Excursions in Kalgoorlie, Cooke, Adelaide & Blue Mountains
- Inight accommodation in Sydney
- Services of an experienced Helloworld Travel Tour Host

DEPARTURE CITY	Mackay	Townsville	Brisbane
Gold Twin Rail Cabin - Twin Room Hotel	\$11,995*	\$12,195*	\$11,895*
Gold Single Rail Cabin - Single Room Hotel	\$12,995	\$13,195	\$12,895
Gold Single Rail Cabin - Twin Room Hotel	\$11,795*	\$11,995*	\$11,695*

INTRODUCING THE Indian Pacific

A journey aboard the iconic Indian Pacific will whisk you between Perth, Adelaide and Sydney in comfort and style. With epic transcontinental crossings between the Indian and Pacific oceans, step onboard for an all-inclusive train holiday you'll never forget.

With its bold wedge-tailed eagle emblem symbolising the scope, range and significance of each epic journey, the Indian Pacific traverses mountain ranges, passes through arid deserts and goldfields, rocky valleys and subtropical savannahs on its transcontinental crossings. Named for the two oceans the train encounters on its journey, the Indian Pacific travels between Perth, Adelaide and Sydney on a spectacular 4352km crossing. There's no better way to experience the spectacular interior landscape of Australia than by the romance of rail. Choose from one of the following Indian Pacific journeys for the foundation of your adventure.

#### A feast for the senses

In addition to the comfort of your beautifully appointed cabin onboard, you'll find yourself indulging in sumptuous cuisine, fine wines, and camaraderie in our dining carriages.

Taking our cue from the diverse environments our trains travel through, our expert culinary team works closely with local suppliers, farmers and providores to source the best ingredients, creating an innovative, regionally-inspired menu accompanied by all-inclusive fine wines and beverages.

#### Queen Adelaide Restaurant

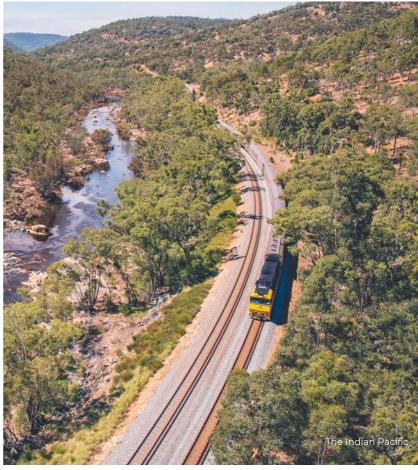
Step out of your spacious cabin and into the exclusive, classically styled Queen Adelaide Restaurant where an all inclusive menu is prepared by on-board chefs using fresh local fare. Our seasonal menu features mouth-watering dishes such as saltwater barramundi and grilled kangaroo fillet.

Gold fares include hearty breakfasts, two course lunches and three course dinners. Vegetarian, children's and limited special dietary meals are available when you make your booking. You may also choose to complement your meal with our selection of wines and beverages which are also included in your fare.

### Outback Explorer Lounge

The Outback Explorer Lounges are the social hub of the train, the perfect setting to get to know fellow travellers, enjoy a snack, and catch glimpses of the passing landscape through wide picture windows. Relax in the comfortable lounges while you soak in the amazing views passing by, or enjoy the well-stocked games, books and magazines. Sample the all-inclusive range of beers, Australian wines, soft drinks and standard spirits as you meet friends, old and new.











#### Your Indian Pacific Experience

There's nothing like putting down your suitcase and allowing your journey to simply unfold. Once you step aboard our trains, you can relax, knowing everything has been considered and included in your fare.

From world-class food and wine to a range of immersive Off Train Experiences, the hardest decision you'll need to make is what to have for lunch and which experience to join.

#### Off Train Experiences

The beauty of experiencing Australia by train is that you have a front-row seat from which to observe the changing colours of the landscape. While the views of the outside world from the comfort of your cabin are captivating, sometimes it's good to step off the train and stretch your legs to explore the remote pocket of Australia you find yourself in.

In between tracing the landscape, each leg of our rail journeys are marked with tailored Off Train Experiences and authentic encounters. These experiences tell the unique story of the land, providing a sense of place, people, and culture.

Kalgoorlie - Paddy Hannan's Ounce of Luck: Tales from the Golden Mile - The gold rush, set off by Paddy Hannan's discovery in 1893 was one of the biggest in Australian history. After dinner, visit Hannan's North Tourist Mine where you will enjoy a short play (performed by local artists) from theatre company Stage Left, highlighting the tales of The Golden Mile and the beginning of the thriving days of gold glory.

Cook - Hidden in the vast interior of South Australia lies a ghost town that once bustled with life. Today, the town of Cook is home to lonely buildings and a population you can count on one hand – but in its heyday the location was an important part of the development of Australia's interior. Established in 1917, Cook was originally built as a support town for the railway, with more than 50 people helping to maintain the tracks. Alight and wander the remote, timeworn town for a slightly eerie, unique glimpse of pioneering Australia.

Adelaide - Take in your choice of off train excursion in Adelaide and surrounds - choose from: Adelaide City Sights | Central Market Progressive Breakfast | Adelaide City & River Precinct Walking Tour | Adelaide Oval | Adelaide Hills Scenic Drive

Blue Mountains - Take in your choice of off train excursion in the Blue Mountains - choose from: Journey through the Blue Mountains including Scenic World experience | Blue Mountains Discovery Trail Walking Tour

### CABIN ACCOMMODATION

#### Gold Service

Immerse yourself in the world of romance that epitomises rail travel with our Gold offering. Our most popular option has everything you'll need to feel at home for the duration of your journey.

Choose between Gold Twin or Single cabins, both of which provide the perfect place to relax and recharge after a day's journey. Spend hours deep in conversation with new friends in the shared Outback Explorer Lounge, sipping on barista made coffee, or a glass of white wine. Later make your way to the Queen Adelaide Restaurant to dine.

Gold includes hearty breakfasts, two-course lunches and three-course dinners. You may also choose to complement your meal with our selection of premium wines and beverages, all included in your fare.

Spend hours deep in conversation with a travelling partner or lose yourself in a lifetime of thoughts. And after a day of off-train activities, your cabin provides the perfect place to relax and recharge before heading for the lounge or dining carriage. With room to stretch out and all the comforts of home, Gold is the most popular choice aboard The Ghan, Great Southern, and Indian Pacific. You'll enjoy private cabin accommodation together with all-inclusive dining, beverages and a range of fascinating Off Train Excursions at key stops.

#### Gold Twin

The most popular choice of accommodation on The Ghan, Great Southern and Indian Pacific, Gold Twin cabins have everything you need to make you feel right at home for the amazing experience that lies ahead. This is your private oasis, a superbly comfortable overnight room to recline and let the rhythm of the tracks sway you to sleep ahead of your next adventure.

#### Gold Single

Australia's iconic rail journeys offer purpose-built carriages to do it in superb style. Our Gold Single is a comfortable sleeper cabin option that offers all the luxurious inclusions of the Gold Twin such as fully inclusive dining with three gourmet meals per day, all-inclusive Australian wines, beers, base spirits and non-alcoholic beverages, and your choice of Off Train Experiences as you travel.



Gold Twin Cabin by Day



Gold Twin Cabin by Night



Gold Single Cabin by Day



Gold Single Cabin by Night

#### Cabin Features

#### Gold Twin

- Comfortable sleeper cabin for 2 guests
- Private ensuite
- 3 seater lounge by day
- Upper & lower berths by night
- Power outlets
- In-cabin music
- Journey audio

#### Gold Single

- Compact sleeper cabin for 1 guest
- Shared shower & toilet facilities
- Single seat by day
- Single bed by night
- Power outlets
- In-cabin music
- Journey audio

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The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

#### Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1,500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 26 July 2024, failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

#### Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

#### Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

#### Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

#### Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

#### Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

#### What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, porterage (unless specified) and travel insurance.

#### Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

#### Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

#### Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

#### Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

#### Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

#### Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

#### Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel - this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

#### Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication: Hosted Journeys has endeavoured to ensure that the

information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

#### COVID19

For up to date information regarding our COVID safe program, please visit our website -

www.hostedjourneys.com.au/termsandconditions



Contact your local Travel Professional 13 14 15



www.hostedjourneys.com.au