

helloworld
TRAVEL
HOSTED JOURNEYS

MELBOURNE ESCAPE

CHRISTMAS MAGIC & MUSICALS

FIDDLER ON THE ROOF | MY FAIR LADY

5 DAYS | DEPARTING 7 DECEMBER 2026



SMALL GROUP HOSTED JOURNEYS



HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



Arches National Park, Utah



Parc Güell, Barcelona



HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES

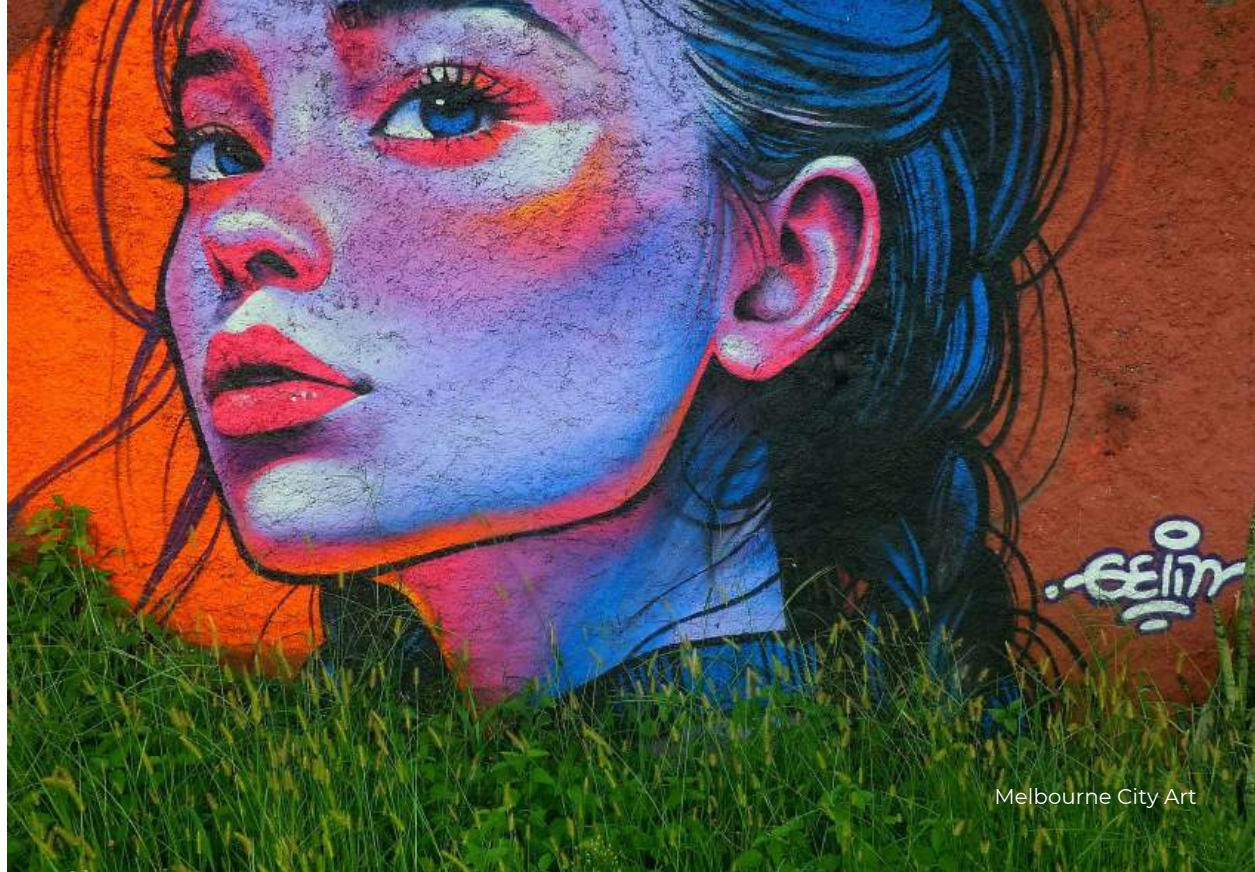


An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.









RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Leah has a passion for travel and loves destinations rich in culture, history and beautiful scenery. Bavaria in Germany and Italy are among her favourites, from Bavaria's alpine landscapes and traditional villages to Italy's Mediterranean charm, historic cities and incredible cuisine. Leah enjoys discovering new places, experiencing different cultures and creating lasting memories through travel.

"I invite you to join me on this magical Melbourne Christmas Magic & Musicals journey where we will experience the festive spirit, wonderful entertainment and create unforgettable memories together. From the excitement of the city at Christmas time to spectacular musical experiences, this journey is sure to be one to remember."



Leah Loadsman

Leah Loadsman, Travel Sales Support
Helloworld Travel Mackay, Mt Pleasant & Willows Townsville

IT'S ALL ABOUT THE EXPERIENCE

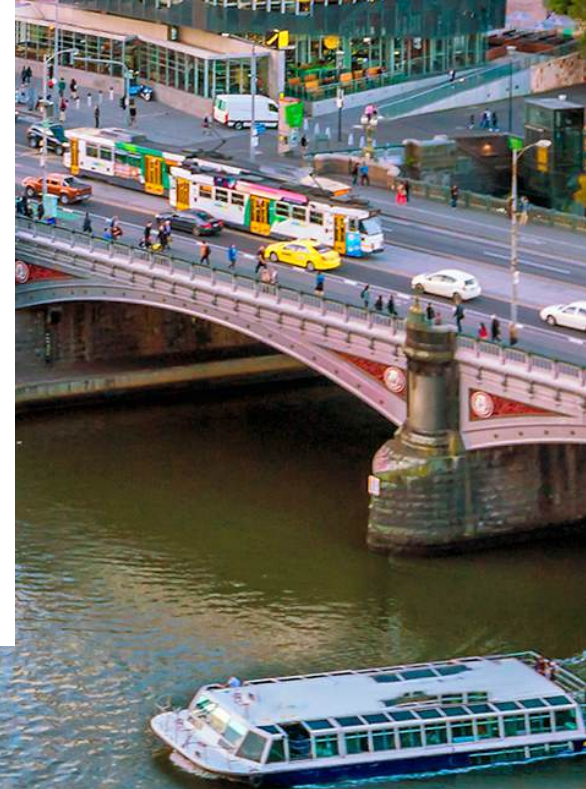
The history of Broadway Theatre

Walter Murray and Thomas Keane, actor-managers, established the first significant theatre in New York City in 1750. They established a resident theatre company at a theatre on Nassau Street that held approximately 280 people. Shakespeare plays and ballad operas like *The Beggar's Opera* were presented at the theatre. William Hallam sent a company of twelve British actors to the colonies along with his brother Lewis, who was also his manager, two years later in 1752. In Williamsburg, Virginia, they established a theatre, opening with *The Merchant of Venice* and *The Anatomist*. The following summer in 1753, the company moved from Williamsburg to New York, where they performed ballad operas and ballad-farces.

The first "long-run" musical on Broadway was *The Elves*, which was presented in 1857 and ran for fifty shows. Musical runs in New York noticeably lagged behind musicals in London's West End. New York records were shattered when Laura Keane debuted her "musical burletta" in 1860 called *The Seven Sisters*. The show ran for a total of 253 performances.

Today, the longest running show on Broadway is Andrew Lloyd Webber's *The Phantom of the Opera*, which began previews in early 1988 and opened at the end of January that year. On February 11, 2012, it became the first Broadway musical to ever surpass 10,000 performances. And by November of 2016, the musical had been performed over 12,000 times in 28 years.







2026 Musical Theatre will provide a wonderful array of productions to excite all theatre lovers. Let us take you on a spectacular theatre escape to experience two of the most beloved musicals to grace the Australian stage. My Fair Lady and Fiddler on the Roof are timeless productions filled with unforgettable music, captivating performances, and classic storytelling. On this Hosted Journey, you can enjoy both of these iconic musicals while sharing the experience with fellow theatre enthusiasts.

TRIP SCALE Leisurely ☒ ☐ ☐ ☐ ☐ On the Go

TOUR HIGHLIGHTS

- Step aboard for a magical Christmas Lights Cruise and soak up the sparkle, colour, and festive cheer as dazzling holiday displays illuminate the night.
- With free time to explore the city, wander through Melbourne's iconic laneways, boutique shops, and cozy cafés
- Spend an evening at Melbourne's Art Centre. Experience the timeless elegance and unforgettable music of My Fair Lady,
- Celebrate Christmas in style with a festive Christmas Lunch at Melbourne's iconic Windsor Hotel in the elegant Canberra Room, complete with delicious cuisine, seasonal cheer, and a warm holiday atmosphere.
- Experience an unforgettable afternoon at Her Majesty's Theatre in Melbourne, watching Fiddler on the Roof, the iconic musical featuring powerful storytelling, rich tradition, and a celebrated score of classic songs.
- Soak up the festive atmosphere at the Queen Victoria Night Christmas Market, featuring twinkling lights, seasonal treats, live entertainment, and unique holiday shopping.
- Take time to wander through Melbourne's vibrant shopping streets, where the city comes alive with festive displays, boutique finds, and the excitement of Christmas just around the corner.





4 MELBOURNE
○ Fiddler on the Roof
○ My Fair Lady

● Start / Finish
④ Number of nights
○ Theatre Show
— Travel by air

Day 1. Mon 7 December 2026
HOME PORT - MELBOURNE

Let's begin our getaway as we travel to Melbourne. Our Tour Host will depart from Mackay and meet us at Mackay Airport, or alternatively on arrival in Melbourne. Upon arrival, we will be transferred to our centrally located hotel, allowing time to settle in, freshen up, and relax after our journey.

This evening, we will make our way to Melbourne's vibrant Southbank precinct, where we will board the Christmas Light River Cruise. As we glide along the Yarra River, take in the sparkling festive displays, beautifully lit city skyline, and lively atmosphere that make Melbourne so special at this time of year, a truly memorable welcome to the city.

Day 2. Tue 8 December 2026 | B
MELBOURNE

Today enjoy a leisurely Christmas shopping day in Melbourne, immersing yourself in the city's magical festive atmosphere. Wander through beautifully decorated streets filled with sparkling lights, seasonal displays, and vibrant Christmas spirit.

Take your time browsing boutiques, arcades, and markets for thoughtful gifts and unique treasures, or pause to enjoy a coffee or relaxed lunch in one of Melbourne's many hidden laneway cafés. Soak up the energy of the city as it comes alive in the lead-up to Christmas.

This evening we will make our way to Arts Centre Melbourne for a performance of My Fair Lady. Following the performance, we will return to the hotel, or you may choose to explore Melbourne's nightlife, with the remainder of the evening at leisure.

Day 3. Wed 9 December 2026 | B
MELBOURNE

Today enjoy a leisurely morning and some free time in Melbourne. You might like to fill your time with some extra shopping or pre-book a morning tour with your travel advisor.

This afternoon we will attend a matinee performance of Fiddler on the Roof at the iconic Her Majesty's Theatre, a grand and historic venue renowned for its stunning architecture and rich theatrical heritage. Settle in for an unforgettable performance as this powerful and heartfelt musical comes to life on stage.

In the early evening, we will make our way to the Queen Victoria Night Christmas Markets, a wonderland filled with twinkling lights, seasonal food stalls, live entertainment, and unique artisan gifts. Take your time to explore the stalls, sample delicious festive treats, and enjoy the warm, festive buzz of this much-loved Melbourne experience.

Day 4. Thu 10 December 2026 | B L
MELBOURNE

Today we celebrate Christmas in the heart of Melbourne with a festive lunch in the elegant Canberra Room at The Windsor Hotel, where we are staying. This iconic and historic hotel provides a truly classic setting, rich in heritage and old-world charm.

Enjoy a beautifully prepared two-course festive meal, featuring a seasonal main and indulgent dessert. Surrounded by warm hospitality and timeless elegance, this is a relaxed and special opportunity to come together and celebrate. The remainder of the afternoon is at leisure—perhaps enjoy a stroll through the city, relax at the hotel, or revisit a favourite shopping spot for any last-minute purchases.

Day 5. Fri 11 December 2026 | B
MELBOURNE - HOME PORT

Today we will enjoy a leisurely breakfast, allowing time to reflect on the wonderful experiences shared throughout our Melbourne Christmas escape. After check-out, we will be transferred to the airport for our flight back to our home port.

Our Tour Host will travel onward to Mackay and will bid you farewell either at the airport or on arrival, bringing our festive Melbourne journey to a close with lasting memories.

INCLUDED SERVICES

- Return Economy Class flights from Home Port to Melbourne
- Private airport transfers throughout the itinerary
- 4 nights accommodation in Melbourne
- Christmas Lights River Cruise
- Stalls ticket to see My Fair Lady at the Arts Centre Melbourne
- Stalls ticket to see Fiddler on the Roof at Her Majesty's Theatre
- 2 Course Christmas Lunch
- Services of an experienced Helloworld Travel Tour Host
- 4 x breakfasts (B), 1 x lunch (L)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Twin Share	\$2,495	\$2,595	\$2,395
Solo Traveller	\$3,395	\$3,495	\$3,295

*Prices are per person

Melbourne at Christmastime

Visiting Melbourne at Christmastime offers a uniquely festive experience, blending traditional holiday cheer with a distinctly Australian summer atmosphere. Unlike the classic imagery of snowy streets and roaring fireplaces, Melbourne in December is alive with sunshine, outdoor living, and a vibrant city energy that feels both relaxed and celebratory.

The city transforms into a dazzling display of lights and decorations in the lead-up to Christmas. Shopfronts, historic buildings, and public spaces are adorned with elaborate festive displays, creating a sense of magic throughout the CBD. A towering Christmas tree often becomes a central feature, drawing visitors in to take photos and soak up the atmosphere, especially after dark when everything is beautifully illuminated. Melbourne's famous laneways and shopping precincts add another layer to the charm. Hidden alleyways are strung with fairy lights, and cafes spill onto the streets, buzzing with people catching up over coffee or festive treats. Major shopping destinations embrace the season with impressive decorations, themed displays, and extended hours, making gift shopping feel more like an experience than a task.

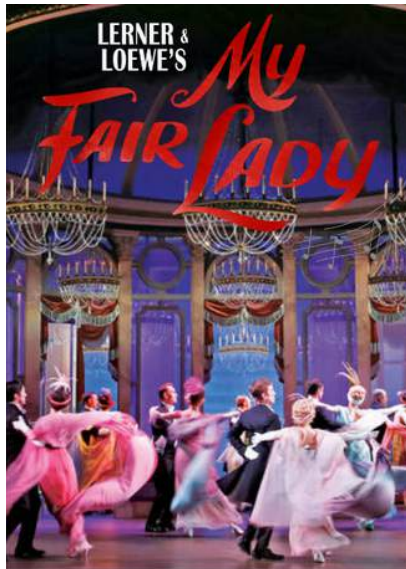
Christmas in Melbourne also embraces the outdoors, thanks to the warm summer weather. With temperatures often climbing into the high 20s or even 30s degrees Celsius, locals and visitors make the most of the sunshine. The city's gardens and parks are perfect for relaxed picnics under shady trees, while nearby beaches offer a refreshing escape from the heat. It's common to see people celebrating with barbecues, seafood, and long, leisurely meals outdoors.

Across the city, there is a noticeable sense of community and celebration. Streets feel lively and welcoming, with music drifting through the air and people gathering to enjoy the festive atmosphere. Whether wandering through the city at night, browsing markets, or simply enjoying a meal with friends, there is a strong sense of connection and joy.

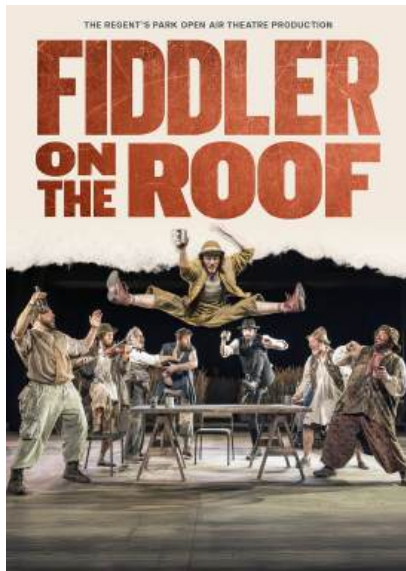
Melbourne's renowned food scene adds another highlight to a Christmas visit. Restaurants and cafes often feature seasonal menus, and the city's multicultural influence means there is a wide variety of cuisines to enjoy. From casual bites to indulgent dining experiences, food plays a central role in the celebrations. Overall, Christmas in Melbourne is a vibrant fusion of festive tradition and laid-back summer living. It's a time when the city feels especially alive, offering a memorable holiday experience filled with warmth, colour, and unmistakable Australian charm.



Musical Synopsis



My Fair Lady: The Musical is a charming and witty transformation story inspired by George Bernard Shaw's *Pygmalion*. Set in Edwardian London, it follows Eliza Doolittle, a spirited Cockney flower seller whose life takes an unexpected turn when she meets Professor Henry Higgins, a brilliant but pompous phonetics expert. Confident he can transform her speech and manners, Higgins makes a bold wager that he can pass Eliza off as a refined lady of high society. As Eliza undergoes rigorous training in language, etiquette, and presentation, she begins to evolve far beyond Higgins' expectations. What starts as an academic experiment soon becomes a complex emotional journey, as Eliza struggles with identity, independence, and where she truly belongs in the world. Alongside Colonel Pickering's kindness and Higgins' stubborn pride, Eliza discovers her own strength and voice. Featuring timeless songs such as "Wouldn't It Be Lovely," "I Could Have Danced All Night," and "On the Street Where You Live," *My Fair Lady: The Musical* is a sparkling tale of transformation, romance, and self-discovery.



Fiddler on the Roof is a powerful and heartfelt musical set in the small village of Anatevka in Imperial Russia. It follows Tevye, a poor but proud milkman, as he tries to uphold Jewish traditions while raising his five daughters in a rapidly changing world. As each daughter begins to challenge long-standing customs by choosing love on her own terms, Tevye is forced to question how far tradition should bend in the face of happiness and survival.

At the heart of the story is the delicate balance between faith, family, and change, as Tevye wrestles with his beliefs while the world around him becomes increasingly uncertain. From humour-filled conversations with God to deeply emotional family struggles, his journey reflects both personal and cultural upheaval. Featuring unforgettable songs such as "Tradition," "If I Were a Rich Man," and "Sunrise, Sunset," *Fiddler on the Roof* is a moving celebration of resilience, love, and the enduring strength of family bonds, even in times of great change.



TERMS & CONDITIONS

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 16 October 2026. If your reservation is made after this date your booking will be subject to Theatre ticket availability, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portorage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.



Contact your local Travel Professional
13 14 15



www.hostedjourneys.com.au