

helloworld
TRAVEL
HOSTED JOURNEYS

NORTH TO ALASKA INTO THE WILDERNESS

19 DAYS | DEPARTING 24 AUGUST 2024

SMALL GROUP HOSTED JOURNEYS



HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



Arches National Park, Utah



Parc Güell, Barcelona



HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allow us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assists with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.







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TRAVEL
HOSTED JOURNEYS

Glacier Bay, Alaska



Native Village Chief

RELAX KNOWING YOU'RE INEXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Bailee has a passion for travel and discovering new destinations. She loves encouraging guests to try new things and this itinerary will certainly be a great opportunity to get to a location that can sometimes seem far from reach.

"I invite you to join me on this exciting journey to the wilderness of Alaska! This is a bucket list holiday for many people, including myself, and I cannot wait to experience this fantastic itinerary with you!"

Bailee King, Marketing & Event Coordinator
Helloworld Travel Mackay, Mt Pleasant & Townsville



Bailee King

Discover More PRINCESS ALASKA'S WILDERNESS LODGES

Imagine a charming Alaska lodge settled near the heart of wilderness, wildlife and six million acres of untouched lands. Meet Denali Princess Wilderness Lodge®, your ticket to exploration just one mile from the entrance to Denali National Park – one of the world's most incredible locations. With comfortable accommodations and a breathtaking location, the Denali lodge serves as the perfect home base for any adventure.

Renowned as some of the finest accommodations in Alaska, Princess' wilderness lodges provide guests with the chance to relax in luxury or get out and truly experience the 49th state's rugged wilderness ... or both. The only Alaska tour company that has custom-built wilderness lodges expressly for its cruisetour guests, Princess owns and operates five lodges that are unique in the industry for combining upscale accommodations and amenities with dramatic riverside locations and renowned service levels.

DENALI PRINCESS WILDERNESS LODGE - The first of Princess' Alaska wilderness lodges, the Denali property debuted in 1987. Since then, it has grown to include 656 rooms, four restaurants, a main street walking village with Alaska gift shops, the "Music of Denali" dinner theater, and a newly built main lodge building with a dramatic vaulted-ceiling great room. Located just one mile from the entrance to the six-million-acre Denali National Park, the lodge features a park-like setting overlooking the lovely Nenana River. With convenient access to tours of Alaska's most popular national park, the lodge is the perfect home base for visitors who want to view the awesome Mt. McKinley and Denali's famous wildlife, such as moose, caribou, Dall sheep, grizzly bears, wolves and red foxes. Lodge guests can also choose from a variety of optional tours such as, flightseeing, river rafting and hiking.

MT. MCKINLEY PRINCESS WILDERNESS LODGE - The only cruisetour hotel within sight of Mt. McKinley, the lodge dazzles guests with one of the most spectacular views in all of Alaska. Situated on 146 acres of land owned by Princess inside of Denali State Park and bordered by the Chulitna River, the property offers one of the closest encounters with the famed mountain a visitor can experience, as it is just 41 miles from the peak of "The Great One." Opened in May 1997, the now 460-room lodge, with its bungalow-style guestrooms, was specially sited to take advantage of the area's spectacular mountain views. It features a dramatic lobby and Great Room with floor-to-ceiling windows overlooking the Alaska Range, a massive natural stone fireplace and vaulted ceilings. Its expansive outdoor deck, view restaurant, coffee shop, gift shop, fitness center and tour desk allows Princess visitors to enjoy the heart of Alaska's vast wilderness in the comfort that has become a Princess Alaska trademark. Several recent expansions have added new casual dining options with stunning views of Mt. McKinley.







Scenic Views

North to Alaska INTO THE WILDERNESS

The untouched wilderness of Alaska will inspire on this Cruise Tour. Beginning in the shoreside city of Vancouver, explore the sights before cruising your way through the Inside Passage of Alaska. The true journey begins when you make your way into Denali National Park for a lodge stay experience. The sights and sounds of Alaska are sure to delight.

TRIP SCALE Leisurely On the Go

TOUR HIGHLIGHTS

- Enjoy a welcome dinner at a popular restaurant in Vancouver
- Explore the bustling city of Vancouver on a city tour and visit Capilano Suspension Bridge
- Experience the exhilarating scenery and picturesque charms of historic Victoria
- Visit the breathtaking natural wonder of The Butchart Gardens, featuring exotic floral displays from all over the world
- Escape the city on a day tour to the famous mountain village, Whistler
- See the changing landscapes along the breathtaking Sea to Sky Highway, with a scenic stop at the 335 metre Shannon Falls.
- Take a ride on the awe-inspiring Sea to Sky Gondola and enjoy spectacular views over Howe Sound
- Cruise on board the number 1 Cruise Line in Alaska, Princess Cruises, as you embark on an exciting 7-night cruise of Alaska's Inside Passage on board the Grand Princess
- Visit Ketchikan, known for its Native American Totem Poles
- Travel to Alaska's capital Juneau, located on one of the largest wilderness areas in the United States
- Explore the history of Skagway, a picturesque town in the heart of Alaska's Inside Passage
- Cruise through the magnificent Glacier Bay National Park
- Discover College Fjord located in the northern sector of Prince William Sound, to enjoy the five tidewater glaciers, five large valley glaciers, and dozens of smaller glaciers, most named after renowned East Coast colleges
- Experience the Direct-to-the-Wilderness rail service as you journey into Alaska's famous Denali National Park
- Enjoy a 2-night stay at the magnificent Mount McKinley Princess Wilderness Lodge
- Explore the wilderness during a 2-night stay at the stunning Denali Princess Wilderness Lodge
- Visit Alaska's most cosmopolitan city, Anchorage
- Delve into the history and culture of the Alaskan way of life at the Alaska Native Heritage Centre
- Enjoy a farewell dinner at a local restaurant in Anchorage





Cruising Glacier Bay

Day 1. Sat 24 August 2024
HOME PORT – VANCOUVER

Let's begin our journey as we depart our home port and fly to the Vancouver. Our Tour Host will travel from Mackay and meet us either in transit, or on arrival in Vancouver. This evening we will enjoy a welcome dinner at one of Vancouver's great restaurants.

Day 2. Sun 25 August 2024
VANCOUVER

After breakfast we will enjoy a city tour of the bustling city of Vancouver. We will travel across the Lions Gate Bridge and through the North Shore Mountains to visit Vancouver's first tourist destination, Capilano Suspension Bridge.

Afterwards we will make our way to Granville Island, with its waterfront public market, unique shops, eateries, a mini-brewery and fine arts studios, this is an excellent opportunity to treat yourself to lunch or some shopping. Finally, we will take in the sights, sounds and delicious smells of North America's second largest Chinatown, and enjoying a drive through historic Gastown – the birthplace of the city of Vancouver.

This afternoon and evening will be at leisure to explore Vancouver's night life.

Day 3. Mon 26 August 2024
VANCOUVER

Experience the exhilarating scenery and picturesque charms of historic Victoria. Boasting mountain views from the downtown Inner Harbour, this compact, pedestrian-friendly city features eclectic shopping, superb cuisine and wonderful attractions such as The Royal BC Museum. An insightful commentary provided by our knowledgeable driver reveals the history and highlights of this seaside capital city.

Afterwards we will visit the breathtaking natural wonder of The Butchart Gardens, featuring exotic floral displays from all over the world. We will have ample time to explore these magnificent gardens before we return to Vancouver for an evening at leisure.

Day 4. Tue 27 August 2024
VANCOUVER

Today we will escape the city as we enjoy a day tour to the famous mountain village, Whistler. Gaze out over ever

D changing landscapes along the breathtaking Sea to Sky Highway, with a scenic stop at the 335 metre Shannon Falls. Our next stop is the awe-inspiring Sea to Sky Gondola. Spend approximately 1.5 hours atop Habrich Ridge to enjoy sweeping views of the Howe Sound coastal forest and surrounding mountains.

B Afterwards we will arrive in Whistler. This pedestrian village is located at the base of world-famous Whistler-Blackcomb Mountains. Spend your time exploring these eclectic downtown shops and cafes, hiking along nature trails, or relaxing and breathing in the fresh mountain air.

This afternoon as we return to Vancouver for an evening at leisure.

Day 5. Wed 28 August 2024 **B D**
VANCOUVER - EMBARK GRAND PRINCESS

This morning, enjoy a leisurely breakfast before taking in any last minute shopping in the city of Vancouver.

This afternoon we will be transferred from our hotel to the Cruise terminal to board the Grand Princess to begin our Inside Passage Alaskan Cruise.

Day 6. Thu 29 August 2024 **B L D**
AT SEA

B This morning, we will wake up and be sailing the beautiful waters of Alaska's Inside Passage. Today is a full day at sea so we will be able to enjoy all of the facilities and entertainment on board the Grand Princess.

Day 7. Fri 30 August 2024 **B L D**
KETCHIKAN

Known for its many Native American Totem Poles on display throughout town, Ketchikan is a perfect introduction for our first port of call in Alaska.

We will have the opportunity to explore the town, or take in one of Princess Cruises optional shore excursions.

Day 8. Sat 31 August 2024 **B L D**
JUNEAU

B Today, we will explore Alaska's Capital, Juneau. Located on one of the largest wilderness areas in the United States, Juneau offers many opportunities to view wildlife and landscapes including glaciers.



We will have the opportunity to explore the town, or take in one of Princess Cruises optional shore excursions.

Day 9. Sun 1 September 2024 B L D
SKAGWAY

Skagway is a picturesque town in the heart of Alaska's Inside Passage. It is home to gold-rush-era buildings, which are now preserved as part of the Klondike Gold Rush National Historical Park.

We will have the opportunity to explore the town, or take in one of Princess Cruises optional shore excursions.

Day 10. Mon 2 September 2024 B L D
GLACIER BAY CRUISING

Located in Southeast Alaska, Glacier Bay National Park and Preserve became a National Park in 1925. Today, we will enjoy the sights and sounds of this beautiful area aboard the Grand Princess.

Day 11. Tue 3 September 2024 B L D
COLLEGE FJORD SCENIC CRUISING

College Fjord is a fjord located in the northern sector of Prince William Sound, Alaska. It contains five tidewater glaciers, five large valley glaciers, and dozens of smaller glaciers, most named after renowned East Coast colleges. Today, we will enjoy the sights and sounds of this beautiful area aboard the Grand Princess.

Day 12. Wed 4 September 2024 B
DISEMBARK WHITTIER - MT MCKINLEY

This morning, we disembark the Grand Princess and our journey into the Wilderness truly begins. As we board the exclusive Direct-to-the-Wilderness rail service, we begin the incredible journey, with magnificent scenery and friendly Princess service, into Denali National Park.

This afternoon, we arrive at the Denali Princess Wilderness Lodge for our two-night stay.

Day 13. Thu 5 September 2024

MT MCKINLEY WILDERNESS LODGE

Today, we will have the opportunity to explore one of America's best national parks. This morning, a Natural History Tour serves as a wonderful introduction to the animals, plants and geological features found in Denali National Park.

Later today, we will be able to stop by the Tour Desk to plan an optional activity such as rafting or hiking.

Day 14. Fri 6 September 2024 B

DENALI WILDERNESS LODGE

A scenic drive between our two lodges culminates in incredible views of Denali and, with our arrival at the Mt McKinley Princess Wilderness Lodge, a relaxing haven in one of the most dazzling settings imaginable.

Day 15. Sat 7 September 2024

DENALI WILDERNESS LODGE

A full day at the Mt. McKinley Princess Wilderness Lodge means we will have ample time to both relax and explore. The nature trails around the grounds is a pleasant way to get a sense of the place. The tour desk staff can help choose from a generous offering of excursions. Sit and gaze at the majesty of "The Great One" from the lodge's treehouse designed and built by Pete Nelson of Animal Planet's Treehouse Masters.

Day 16. Sun 8 September 2024 D

ANCHORAGE

This morning, we will take in our final views of the mountains, before we transfer by motorcoach to Anchorage. This is Alaska's most cosmopolitan city, and we will have the opportunity to explore the shops, restaurants and cultural attractions. Entry into the Alaska Native Heritage Centre allows you to delve into the history and culture of the Alaskan way of life.

This evening we will enjoy a farewell dinner as we reminisce about our exceptional journey into the Wilderness.

Day 17. Mon 9 September 2024

ANCHORAGE - VANCOUVER - BRISBANE

Our journey comes to an end today as we transfer to Anchorage Airport for our flight to Australia, via Vancouver.

Day 18. Tue 10 September 2024

IN FLIGHT

Day 19. Wed 11 September 2024

ARRIVE AUSTRALIA - HOME PORT

Upon arrival in Australia we will connect with our domestic flight to our home port.. Out Tour Host will travel to Mackay.

INCLUDED SERVICES

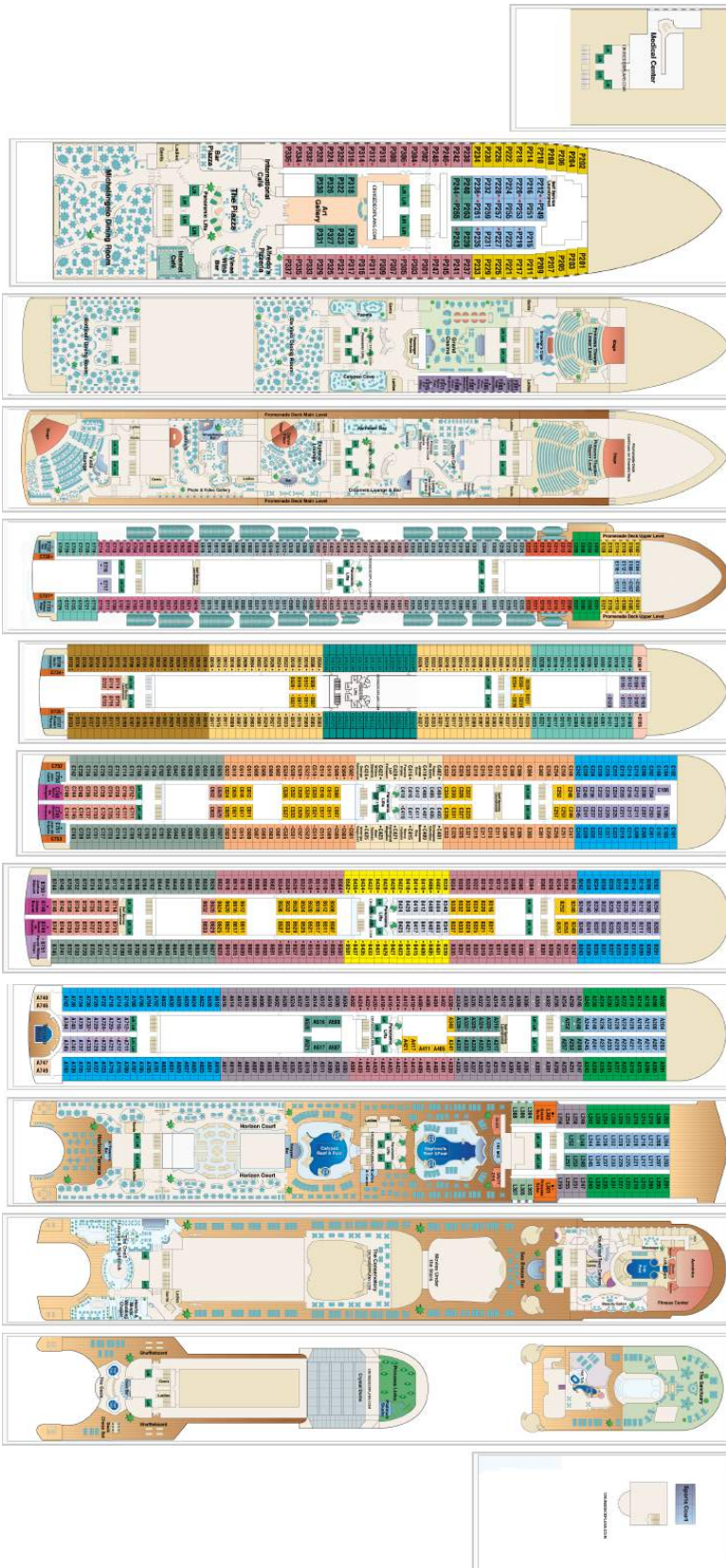
- Economy class flights from your home port
- 4 nights accommodation in Vancouver
- Vancouver touring outlined in the itinerary
- 7 night Inside Passage Cruise
- 4 night Alaska Wilderness Lodge Experience
- 1 night accommodation in Anchorage
- Services of an experienced Helloworld Travel Tour Host

DEPARTURE CITY	Mackay	Townsville	Brisbane
Interior Cruise Cabin - Category IB	\$11,995	\$12,295	\$11,895
Oceanview Cruise Cabin - Category O3	\$13,195	\$13,495	\$13,095
Balcony Cruise Cabin - Category BA	\$13,595	\$13,895	\$13,495

*Prices are per person twin share - Single pricing available on request

INTRODUCING GRAND PRINCESS

With top deck dining venues, Slice Pizzeria, The Mix, Salty Dog Grill and Coffee & Cones you'll have even more options to choose from during your stay on board Grand Princess. Relax at The Sanctuary, a tranquil haven reserved for adults, enjoy Movies Under the Stars® poolside or see an award-winning Broadway-style production show in the Princess Theater, showcasing an even more immersive audio experience. From the moment you step aboard, you will feel welcomed and right at home. With attentive service from friendly staff that knows what hospitality means, you'll find your Princess® ship truly is your home away from home.



IB - Interior Cabin



O3 - Oceanview Cabin



BA - Balcony Cabin

Stateroom Features:

- Comfortable queen or two twin beds
- Refrigerator.
- Flat-panel television
- Private bathroom with shower
- 100% cotton, high-thread count linens
- Complimentary 24-hour room service†
- Spacious closet
- Desk with chair
- Hair dryer & bathroom amenities
- Digital security safe

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ("Hosted Journeys"). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 17 May 2024, failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portorage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website - www.hostedjourneys.com.au/termsandconditions

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HOSTED JOURNEYS

Contact your local Travel Professional
13 14 15



www.hostedjourneys.com.au